



FOI Disclosure Log

Quarter 2, July-September 2025

Reference	Request Summary	Resolution
FOI 4116	Berthing dues at Ardrossan and Troon harbours; Ardrossan-Troon shuttle bus	Partial release - exemption applied: 33(1)(b)
FOI 4117	Employees currently working outside of Scotland	Full release
FOI 4118	Operational budget, headcount, and full-time equivalent staffing levels, FY 2022/23 to 2024/25	Partial release - exemptions applied: 14(2), 25
FOI 4119	Follow up to previous response: Querying website carrying figures	Full release
FOI 4120	Oban-Craignure timetables changes; days MV Isle of Mull operated on the route; number of passengers cancelled via text and number of passengers lost due to the MV Isle of Mull being deployed elsewhere, 2022-2025	Partial release - some information not held
FOI 4121	Monthly breakdown of expenditure on the Ardrossan-Troon shuttle bus service	Full release
FOI 4122	Follow-up to previous response: Questions regarding carrying data and network-wide passenger figures from December 2023	Full release
FOI 4123	Information relating to the MV Hallaig, MV Lochinvar, and MV Catriona batteries	Partial release - some information not held
FOI 4126	Service hours and use of LNG fuel on MV Glen Sannox	Full release
FOI 4127	Employees working outside the UK, FY 2024/25 and 2025/26	Full release
FOI 4128	Employees deployed overseas to provide on-site support for vessel construction, along with associated costs, FY 2020/21 to 2025/26	Full release
FOI 4129	Total cost of repairs to MV Caledonian Isles from January 2024	Full release
FOI 4130	Employees suspended with full pay, FY 2020/21 to 2025/26	Partial release – exemption applied: 38(1)(b)
FOI 4131	Gourock-Dunoon sailing-by-sailing passenger carryings from 1 April 2025 to 30 June 2025	Full release
FOI 4132	Gourock-Dunoon cancellations from January 2023	Full release
FOI 4133	Complaints regarding traffic congestion around Wemyss Bay terminal from August 2023	Full release
FOI 4134	Carrying figures for the replacement bus services operating between Gourock and McInroy's Point, and Hunter's Quay to Dunoon from FY 2023/24	Information not held
FOI 4135	Information on products, services, partnerships, and funding involving Israel; meeting minutes, bulletins, or communications referencing Israel or Palestine	Information not held
FOI 4136	Total number of complaints from FY 2021/22	Full release
FOI 4137	Framework used for the recruitment of senior managers and executives	Information not held
FOI 4138	Customer service performance levels, FY 2021/22 to 2024/25	Partial release
FOI 4139	Passenger and car capacity of various vessels	Full release



FOI 4140	Social media account management software and platforms used	Full release
FOI 4141	Compensation data from previous response	Full release
FOI 4143	Annual fuel consumption data for MV Hallaig, MV Lochinvar, and MV Catriona	Full release
FOI 4144	Passenger carryings and deck space usage for Oban–Coll/Tiree, June to August 2025	Full release
FOI 4145	Advance commercial block-bookings on the Oban–Coll/Tiree route, 1 September to 31 October 2025	Full release
FOI 4146	Gourock-Dunoon sailing-by-sailing passenger count, 1 July to 31 August 2025	Full release
FOI 4147	CEO working and annual leave days, FY 2024/25	Partial release-some information not held
FOI 4148	Video footage of Hulls 801/802 (MV Glen Sannox/MV Glen Rosa) berthing simulations conducted by CMAL in 2017	Information not held
FOI 4151	Network wide sailing-by-sailing carryings data, 1 March to 31 August 2025	Full release
FOI 4153	Vessel repair costs, passenger rights claims; number of operated, cancelled, and delayed sailings from 1 January 2015	Refusal - exemption applied: 14(2)

The table above shows all responses to information requests issued by CalMac from the 1st of July 2025 to the 30th of September 2025, Quarter 2 of the financial year. To see a response which has been issued, or for further information, please contact the FOI team at foi@calmac.co.uk