



Ullapool - Stornoway

| Year | Month     | Operated | Additional | Diverted | Cancelled | Cancelled after relief | Actual Reliability % | Scheduled Sailings | On Time | Level 1 Lateness | Level 1 after relief | Level 2 Lateness | Level 2 after relief | Actual Punctuality % |
|------|-----------|----------|------------|----------|-----------|------------------------|----------------------|--------------------|---------|------------------|----------------------|------------------|----------------------|----------------------|
| 2024 | September | 167      | 0          | 0        | 4         | 0                      | 97.7%                | 171                | 129     | 29               | 1                    | 9                | 1                    | 77.2%                |
| 2024 | October   | 176      | 5          | 0        | 20        | 0                      | 89.5%                | 191                | 128     | 29               | 3                    | 14               | 3                    | 74.9%                |
| 2024 | November  | 146      | 0          | 0        | 34        | 14                     | 81.1%                | 180                | 105     | 20               | 1                    | 21               | 7                    | 71.9%                |
| 2024 | December  | 128      | 0          | 0        | 28        | 0                      | 82.1%                | 156                | 117     | 8                | 3                    | 3                | 1                    | 91.4%                |
| 2025 | January   | 139      | 0          | 0        | 24        | 0                      | 85.3%                | 163                | 136     | 3                | 0                    | 0                | 0                    | 97.8%                |
| 2025 | February  | 136      | 1          | 0        | 17        | 0                      | 88.8%                | 152                | 131     | 2                | 0                    | 2                | 0                    | 97.0%                |
| 2025 | March     | 150      | 0          | 0        | 18        | 0                      | 89.3%                | 168                | 136     | 9                | 1                    | 5                | 0                    | 90.7%                |
| 2025 | April     | 170      | 0          | 0        | 2         | 2                      | 98.8%                | 172                | 160     | 7                | 1                    | 3                | 0                    | 94.1%                |
| 2025 | May       | 182      | 5          | 0        | 0         | 0                      | 100.0%               | 177                | 161     | 10               | 0                    | 6                | 2                    | 91.0%                |
| 2025 | June      | 176      | 7          | 0        | 2         | 0                      | 98.8%                | 171                | 146     | 17               | 0                    | 6                | 0                    | 86.4%                |
| 2025 | July      | 178      | 0          | 0        | 0         | 0                      | 100.0%               | 178                | 152     | 16               | 0                    | 10               | 0                    | 85.4%                |
| 2025 | August    | 172      | 0          | 0        | 4         | 0                      | 97.7%                | 176                | 120     | 24               | 3                    | 28               | 1                    | 69.8%                |

|             |             |
|-------------|-------------|
| Reliability | Punctuality |
|-------------|-------------|

Explanations of the terminology and criteria used can be obtained at <https://corporate.calmac.co.uk/en-gb/about-us/performance-reports/information-on-performance-monitoring/>