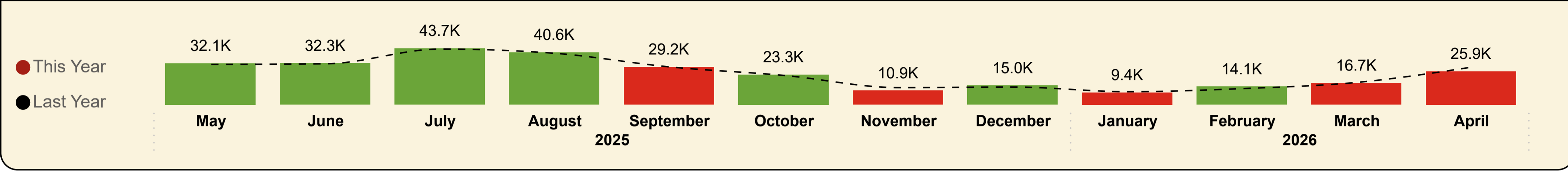




### Shipped Traffic

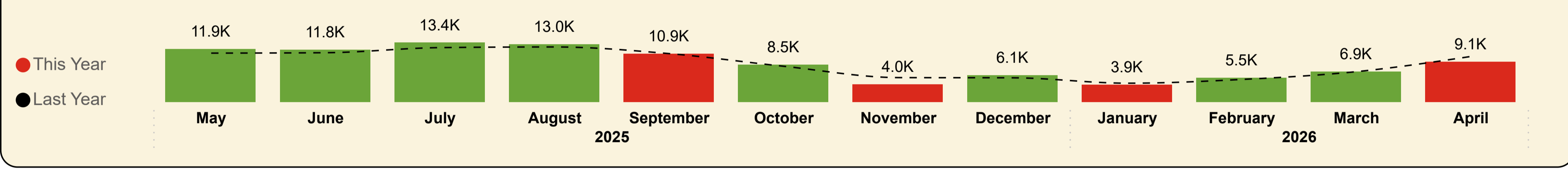
#### Passengers



**This Month YoY**  
**25,904**  
LY: 29,148 (-11.13%)

**YoY**  
**293,341**  
LY: 294,321 (-0.3%)

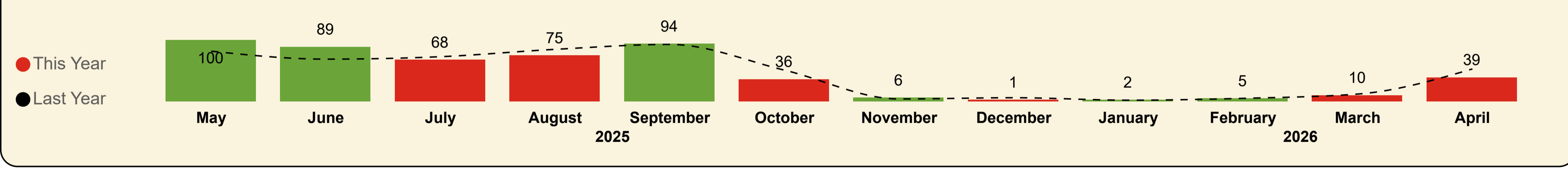
#### Cars



**This Month YoY**  
**9,111**  
LY: 10,278 (-11.35%)

**YoY**  
**104,929**  
LY: 103,221 (+1.7%)

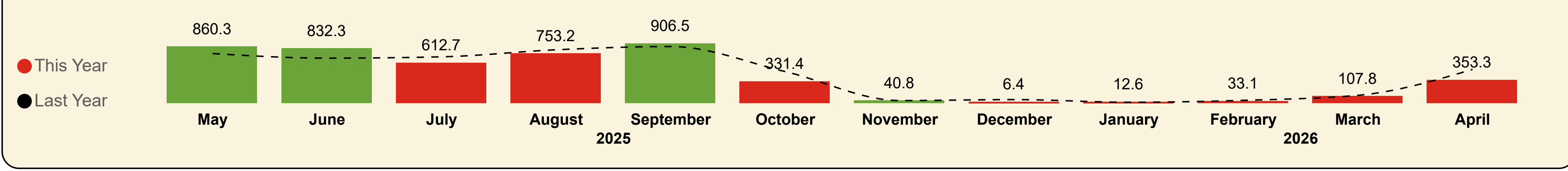
#### Coaches



**This Month YoY**  
**39**  
LY: 53 (-26.42%)

**YoY**  
**525**  
LY: 535 (-1.9%)

#### Coach Metres

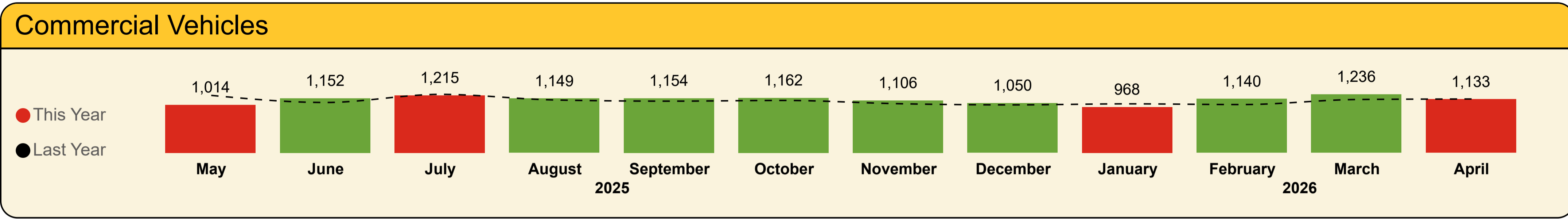


**This Month YoY**  
**353.3**  
LY: 512.1 (-31%)

**YoY**  
**4.9K**  
LY: 5.1K (-4.3%)



Shipped Traffic

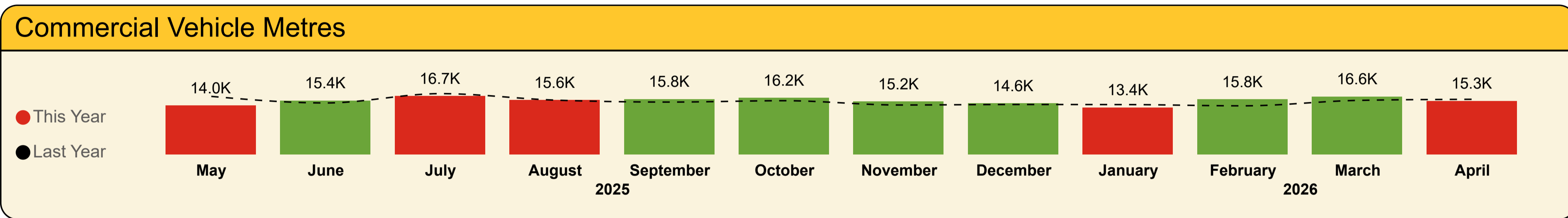


**This Month YoY**

**1,133**  
LY: 1,138 (-0.4%)

**YoY**

**13,479**  
LY: 13,201 (+2.1%)



**This Month YoY**

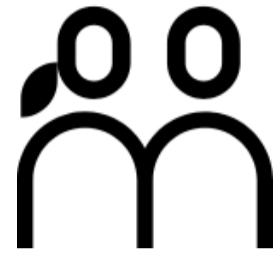
**15.3K**  
LY: 15.8K (-3%)

**YoY**

**184.6K**  
LY: 182.8K (+1%)



### Contractual Carrying Groups



<b>This Month YoY</b>	<b>YoY</b>
<b>25,904</b>	<b>293,341</b>
LY: 29,148 (-11.1%)	LY: 294,321 (-0.3%)

#### Passengers

Year	Month	Last Year	This Year	Variance
2025	May	31,327	32,136	2.6%
2025	June	31,768	32,265	1.6%
2025	July	43,230	43,715	1.1%
2025	August	39,914	40,585	1.7%
2025	September	29,350	29,247	-0.4%
2025	October	22,724	23,293	2.5%
2025	November	13,259	10,946	-17.4%
2025	December	13,703	14,981	9.3%
2026	January	10,088	9,430	-6.5%
2026	February	12,494	14,118	13.0%
2026	March	17,316	16,721	-3.4%
2026	April	29,148	25,904	-11.1%
<b>Total</b>		<b>294,321</b>	<b>293,341</b>	<b>-0.3%</b>



<b>This Month YoY</b>	<b>YoY</b>
<b>9,111</b>	<b>104,929</b>
LY: 10,278 (-11.4%)	LY: 103,221 (+1.7%)

#### Cars

Year	Month	Last Year	This Year	Variance
2025	May	11,002	11,949	8.4%
2025	June	11,061	11,780	5.9%
2025	July	12,214	13,400	9.2%
2025	August	12,123	13,025	4.9%
2025	September	10,684	10,899	-0.1%
2025	October	8,045	8,453	4.9%
2025	November	5,469	3,987	-27.6%
2025	December	5,373	6,075	11.3%
2026	January	4,258	3,894	-8.2%
2026	February	5,022	5,483	7.7%
2026	March	6,894	6,873	0.4%
2026	April	10,252	9,111	-11.4%
<b>Total</b>		<b>102,397</b>	<b>104,929</b>	<b>1.7%</b>



<b>This Month YoY</b>	<b>YoY</b>
<b>353.30</b>	<b>4.85K</b>
LY: 512.12 (-31%)	LY: 5.07K (-4.3%)

#### Coach Metres

Year	Month	Last Year	This Year	Variance
2025	May	746.4	860.3	14.3%
2025	June	685.9	832.3	21.8%
2025	July	737.2	612.7	-12.8%
2025	August	802.1	753.2	-7.0%
2025	September	880.3	906.5	5.5%
2025	October	473.0	331.4	-30.8%
2025	November	26.4	40.8	3.6%
2025	December	53.9	6.4	-88.1%
2026	January	14.0	12.6	-10.0%
2026	February	43.0	33.1	-23.0%
2026	March	119.2	107.8	-9.6%
2026	April	512.1	353.3	-31.0%
<b>Total</b>		<b>5,093.6</b>	<b>4,850.4</b>	<b>-4.3%</b>



<b>This Month YoY</b>	<b>YoY</b>
<b>15.33K</b>	<b>184.61K</b>
LY: 15.81K (-3%)	LY: 182.78K (+1%)

#### Commercial Vehicle Metres

Year	Month	Last Year	This Year	Variance
2025	May	16,573.6	14,028.8	-15.7%
2025	June	15,069.0	15,390.8	4.3%
2025	July	17,343.1	16,712.4	-4.1%
2025	August	15,304.2	15,561.9	-0.0%
2025	September	15,343.0	15,824.0	5.4%
2025	October	15,346.3	16,192.1	5.2%
2025	November	13,969.1	15,152.7	7.0%
2025	December	13,959.9	14,635.0	2.3%
2026	January	14,267.8	13,411.5	-6.1%
2026	February	14,414.7	15,796.8	13.4%
2026	March	15,530.2	16,575.2	7.0%
2026	April	15,785.6	15,333.6	-3.0%
<b>Total</b>		<b>182,906.2</b>	<b>184,614.8</b>	<b>1.0%</b>



Scanned Tickets



Year	Month	Last Year	This Year	Var %
2025	May	8,908	9,434	8.5%
2025	June	9,154	9,412	5.4%
2025	July	10,472	11,271	9.7%
2025	August	10,355	10,707	7.1%
2025	September	8,715	8,695	2.0%
2025	October	6,850	7,009	5.0%
2025	November	4,583	3,269	-27.1%
2025	December	4,605	5,015	13.3%
2026	January	3,472	3,088	-8.7%
2026	February	4,089	4,358	9.3%
2026	March	5,577	5,513	-0.8%
2026	April	8,496	7,476	-10.9%
<b>Total</b>		<b>85,276</b>	<b>85,247</b>	<b>2.3%</b>

Year	Month	Last Year	This Year	Var
2025	May	777	975	25.5%
2025	June	758	975	28.6%
2025	July	634	947	49.4%
2025	August	684	953	39.3%
2025	September	822	997	21.3%
2025	October	692	938	35.5%
2025	November	665	567	-14.7%
2025	December	614	845	37.6%
2026	January	654	655	0.2%
2026	February	759	927	22.1%
2026	March	985	1,021	3.7%
2026	April	1,007	903	-10.3%
<b>Total</b>		<b>9,051</b>	<b>10,703</b>	<b>18.3%</b>

Year	Month	Last Year	This Year	Var
2025	May	1,141	1,349	18.2%
2025	June	992	1,110	11.9%
2025	July	877	962	9.7%
2025	August	902	1,160	28.6%
2025	September	1,010	1,038	2.8%
2025	October	381	384	0.8%
2025	November	147	88	-40.1%
2025	December	84	139	65.5%
2026	January	73	82	12.3%
2026	February	95	107	12.6%
2026	March	237	215	-9.3%
2026	April	625	632	1.1%
<b>Total</b>		<b>6,564</b>	<b>7,266</b>	<b>10.7%</b>

Year	Month	Last Year	This Year	Var
2025	May	48	58	20.8%
2025	June	49	51	4.1%
2025	July	58	61	5.2%
2025	August	45	51	13.3%
2025	September	26	41	57.7%
2025	October	7	11	57.1%
2025	November	3	1	-66.7%
2025	December	1	6	500.0%
2026	January	0	1	0.0%
2026	February	3	7	133.3%
2026	March	5	3	-40.0%
2026	April	18	22	22.2%
<b>Total</b>		<b>263</b>	<b>313</b>	<b>19.0%</b>



Scanned Tickets



Year	Month	Last Year	This Year	Var
2025	May	124	117	-5.6%
2025	June	93	97	4.3%
2025	July	142	129	-9.2%
2025	August	127	113	-11.0%
2025	September	105	120	14.3%
2025	October	107	100	-6.5%
2025	November	68	54	-20.6%
2025	December	62	75	21.0%
2026	January	57	59	3.5%
2026	February	72	82	13.9%
2026	March	81	81	0.0%
2026	April	96	96	0.0%
<b>Total</b>		<b>1,134</b>	<b>1,123</b>	<b>-1.0%</b>



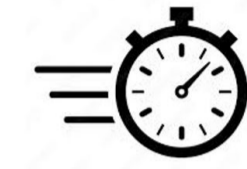
Year	Month	Last Year	This Year	Var
2025	May	300	338	12.7%
2025	June	368	343	-6.8%
2025	July	199	279	40.2%
2025	August	212	224	5.7%
2025	September	154	158	2.6%
2025	October	38	50	31.6%
2025	November	28	10	-64.3%
2025	December	4	8	100.0%
2026	January	4	4	0.0%
2026	February	11	7	-36.4%
2026	March	57	27	-52.6%
2026	April	80	69	-13.8%
<b>Total</b>		<b>1,455</b>	<b>1,517</b>	<b>4.3%</b>



Year	Month	Last Year	This Year	Var
2025	May	596	559	-6.2%
2025	June	534	482	-9.7%
2025	July	559	615	10.0%
2025	August	434	527	21.4%
2025	September	353	325	-7.9%
2025	October	66	90	36.4%
2025	November	14	18	28.6%
2025	December	11	9	-18.2%
2026	January	19	1	-94.7%
2026	February	10	6	-40.0%
2026	March	23	17	-26.1%
2026	April	169	109	-35.5%
<b>Total</b>		<b>2,788</b>	<b>2,758</b>	<b>-1.1%</b>



Reliability & Punctuality



Reliability

Month	Ullapool - Stornoway
May-25	100.0%
Jun-25	98.8%
Jul-25	100.0%
Aug-25	97.7%
Sep-25	95.3%
Oct-25	84.0%
Nov-25	80.7%
Dec-25	91.2%
Jan-26	79.6%
Feb-26	98.7%
Mar-26	90.5%
Apr-26	89.5%



Punctuality

Month	Ullapool - Stornoway
May-25	91.0%
Jun-25	86.4%
Jul-25	85.4%
Aug-25	69.8%
Sep-25	66.5%
Oct-25	75.2%
Nov-25	85.4%
Dec-25	95.9%
Jan-26	93.0%
Feb-26	96.7%
Mar-26	98.7%
Apr-26	80.5%

Summary of Scheduled, Operated, Cancelled & Diverted Sailings  
by Route & Leg

Year	Month	Route	Leg	Operated Sailings	Scheduled Sailings	Additional Sailings	Cancelled Sailings	Diverted Sailings	On Time	Late
2026	April	Ullapool - Stornoway	Stornoway-Ullapool	81	86	4	9	0	63	14
2026	April	Ullapool - Stornoway	Ullapool-Stornoway	81	86	4	9	0	61	16
<b>Total</b>				<b>162</b>	<b>172</b>	<b>8</b>	<b>18</b>	<b>0</b>	<b>124</b>	<b>30</b>

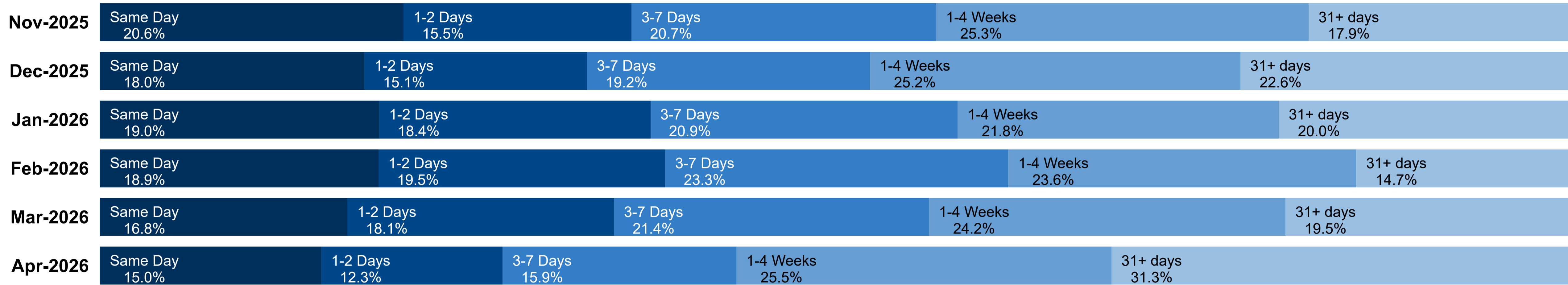
# Monthly Performance Pack

## Booking Lead Time by Month of Travel

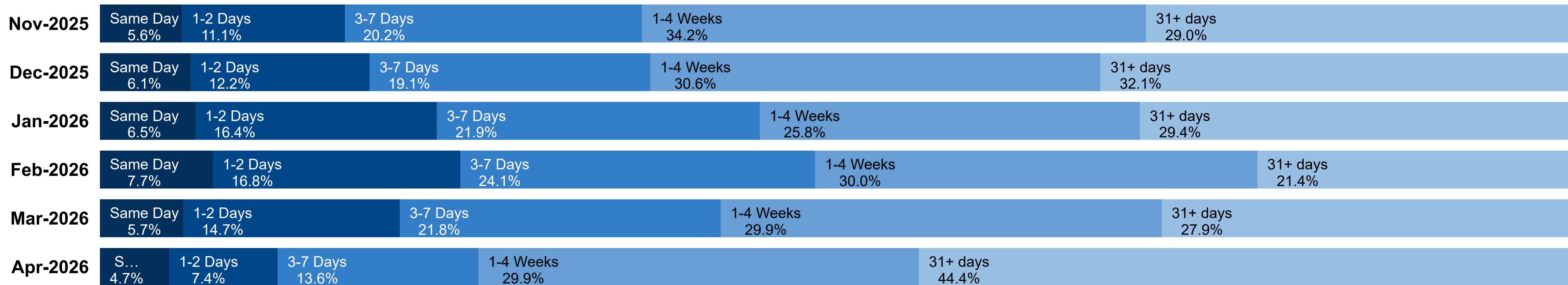


This visual shows how far in advance customers book their travel, grouped by the month in which they actually travel.

### All Bookings



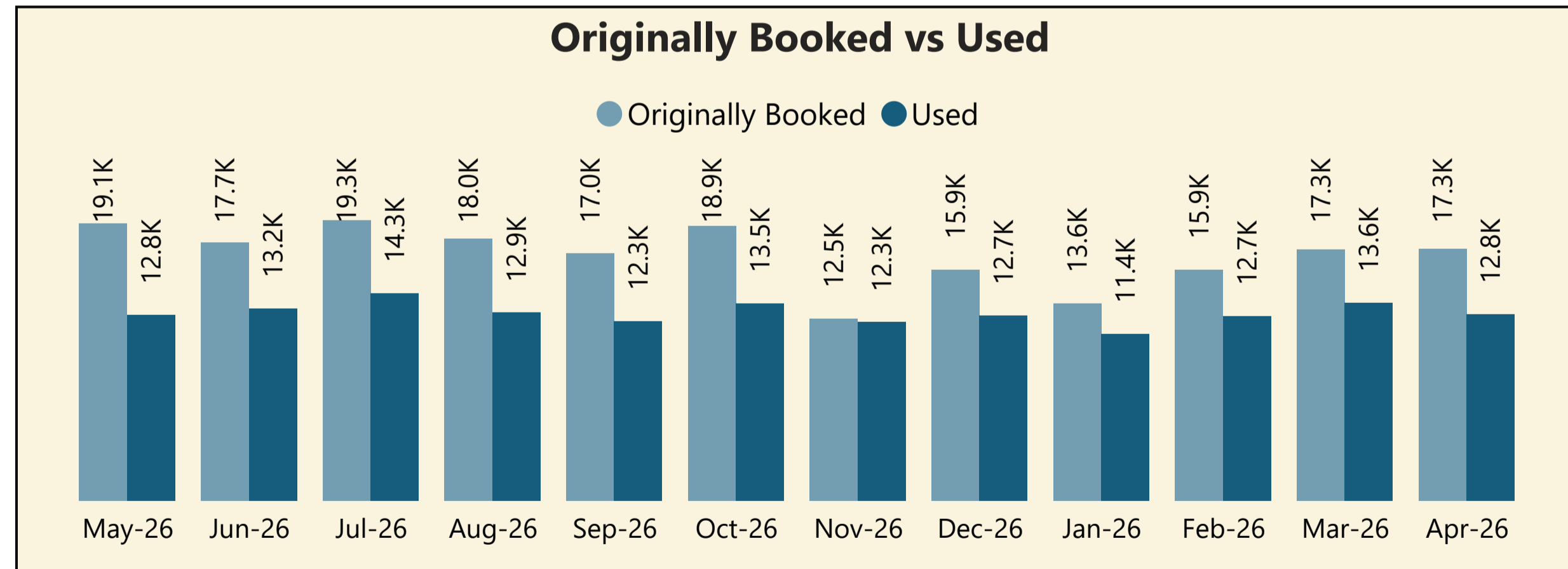
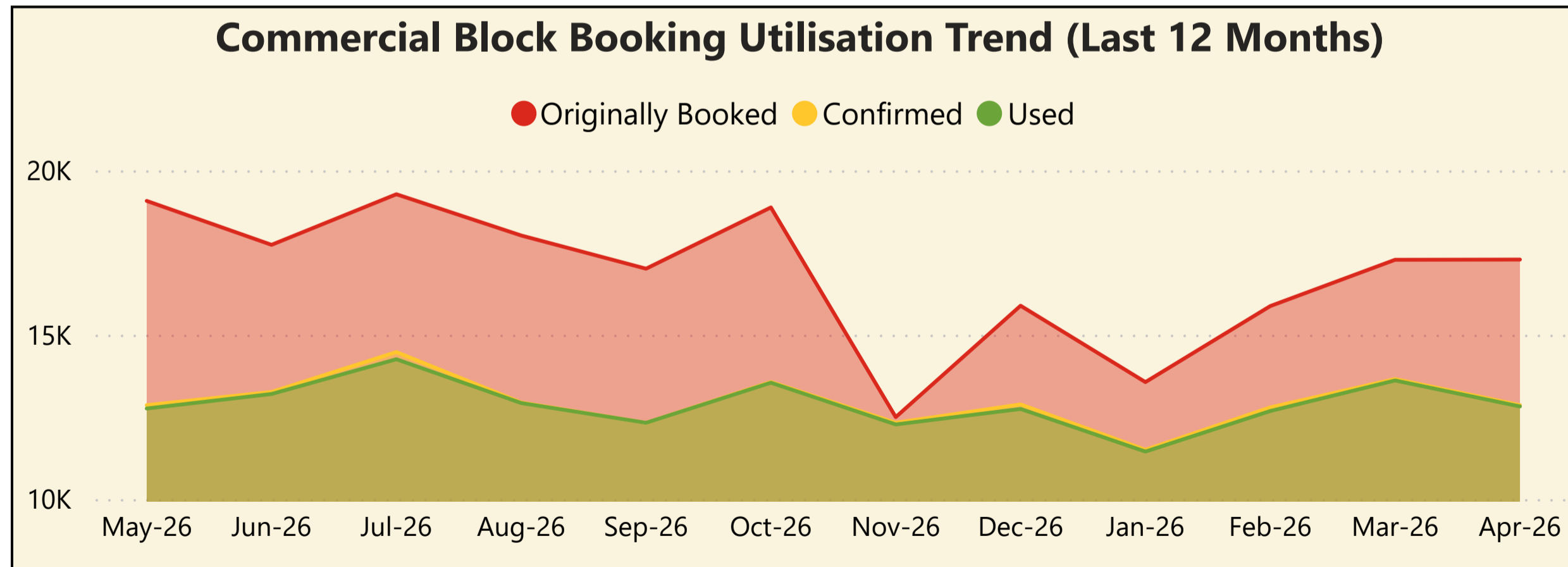
### Bookings with Vehicles





## Block Booked vs Utilised

Route Name	Month Year	Originally Booked	Booked 24hrs Prior	Confirmed	No Show	Used	Confirmed vs Block Booked	Used vs Confirmed	Used vs Block Booked
Ullapool - Stornoway	May-2025	19,068	15,591	12,856	103	12,753	67%	99%	67%
Ullapool - Stornoway	Jun-2025	17,732	15,153	13,257	62	13,195	75%	100%	74%
Ullapool - Stornoway	Jul-2025	19,271	16,908	14,470	218	14,252	75%	98%	74%
Ullapool - Stornoway	Aug-2025	18,016	15,210	12,936	17	12,920	72%	100%	72%
Ullapool - Stornoway	Sep-2025	17,006	14,540	12,319	0	12,319	72%	100%	72%
Ullapool - Stornoway	Oct-2025	18,870	15,251	13,561	23	13,539	72%	100%	72%
Ullapool - Stornoway	Nov-2025	12,491	12,846	12,320	51	12,269	99%	100%	98%
Ullapool - Stornoway	Dec-2025	15,880	13,553	12,878	137	12,741	81%	99%	80%
Ullapool - Stornoway	Jan-2026	13,556	12,494	11,497	54	11,443	85%	100%	84%
Ullapool - Stornoway	Feb-2026	15,869	13,884	12,787	110	12,677	81%	99%	80%
Ullapool - Stornoway	Mar-2026	17,278	14,988	13,650	44	13,606	79%	100%	79%
Ullapool - Stornoway	Apr-2026	17,284	14,533	12,856	40	12,816	74%	100%	74%
<b>Total</b>		<b>202,320</b>	<b>174,951</b>	<b>155,386</b>	<b>857</b>	<b>154,530</b>	<b>77%</b>	<b>99%</b>	<b>76%</b>



**Note:** This report shows block bookings made by block booking customers for any commercial vehicle over 6 metres in length or any LGV that consumes High Lane Metreage. It does not include any bookings on sailings that were cancelled by CalMac. High Lane Metreage refers to deck metreage for high vehicles such as Commercials or LGVs.