



FOI Disclosure Log
Quarter 2, July-September 2026

Reference	Request Summary	Resolution
4318	Monthly carryings (March 2025 - April 2026)	Full release
4320	Sailing-by-sailing carryings across all routes (2018–2026 or 2023–2026 depending on route)	Full release
4322	(EIR) MV Loch Linnhe grounding (30 January 2025): incident investigation, response, and outcomes	Partial release- Exceptions applied: 10(4)(a), 10(4)(e), 11(2)
4324	Information relating to the reported damage to a Voith Schneider propulsion unit on MV Loch Fyne (29 July 2024)	Partial release – Exemption applied: 38(1)(b)
4326	Little Minch: documents relating to the decision to add a second vessel to the service	Full release
4327	Oban-Coll/Tiree route: July 2026 traffic carryings by category, broken down by sailing leg (including Barra calls on Wednesdays), with bookings expressed as a percentage of available deck space.	Partial release – some information not held
4328	RE 4260 Costs associated with MV Isle of Islay's voyage from Turkey to Scotland (where we did not hold all costs at the time the first request was received)	Full release
4329	Tiree & Colonsay cancellations: vessel safety parameters, forecasts used, and crew rest rationale	Full release
4330-4332	Information about settlements, non-disclosure agreements and related payments made to staff and related policies and procedures (CalMac Ferries Limited, David MacBrayne Limited, David MacBrayne HR)	Refusal- Exemption applied 14(2)
4334	Ar Turas defects annual defect totals by severity and status, customer-facing defects, governance templates, defect management policies, and current defects by severity and area (Jan 2022–present)	Partial release – some information not held
4335	MV Glen Sannox fuel use/cost (Ullapool–Stornoway) per-sailing fuel consumption and cost; 6-month averages where variable; or equivalent data to estimate a typical crossing	Partial release – Exemption applied: 33(1)(b)
4338	Whistleblowing policy and incidents	Full release
4351	Weather forecast used to cancel sailing on 12/06/2026	Full release
4336	MV Glen Sannox Stornoway relief deployment: business case, assessments, decision records, correspondence, crewing arrangements and operating costs	Full release
4337	(EIR) July 2025 Glen Sannox LNG incident and LNG suspension: investigation records, regulator reports, stakeholder correspondence, and Transport Scotland/Scottish Government communications	Partial release- Exceptions applied: 10(5), 11(2)
4339	Largs-Cumbrae route: employee numbers and staffing costs for the last three financial years	Partial release – some information not held
4340	Internal policies and procedure on Passage Plans	Full release



4341	MV Loch Linnhe grounding (Jan 2025) Process behind decision to withdraw the insurance claim and fund repairs directly	Full release
4342	MV Loch Ranza (30 Jan 2025) request for information on passage planning requirements, preparation, submission, retention and compliance with CalMac procedures	Full release
4243	Largs-Cumbrae sailing data, and timetable amendment details (2026)	Full release
4344	Service cancellations and delays by route; passenger rights claims by claim type; days when all scheduled CalMac services operated; and fleet-wide maintenance expenditure (2025–26 to 2026–27)	Full release
4345	Cancellations and diversion information for the Ardrossan-Brodick route (April, May, June 2026)	Partial release – some information not held
4346	Weather cancellations on the Gourock-Dunoon route FY 2024/25 and 2025/26; information held that summarises reasons for cancellations	Partial release
4347	Information about lift on Loch Seaforth, including specifications, operating instructions, accident records installation date, and maintenance/repair history	Partial release – some information not held
4348	Maintenance and repair costs for MV Argyll & MV Alicat 03.25-03.26	Full release
4349	Fire extinguisher provision and contract	Full release
4350	Follow up request 4324: Context for what is captured under the 'Exceptional Costs'	Full release
4352	Assessment of the crewing regime in relation to the New Mull Vessel project	Full release
4353	The outcome of a request from TS to undertake a high-level scope of 3x60PCU vessels for Oban Craignure	Full release
4354	Follow up queries from FOI 4325 and FOI 4326. Decision making around the New Mull Vessel Project.	Full release
4355	Presentation, meeting records and other paperwork from a meeting: New Mull Vessel Double Ended Concept Design meeting on 18 March 2024	Full release
4356	Physical restrictions of Craignure South berth and Craignure North berth	Full release
4358	Pax Rights: Costs arriving from cancelled or disrupted ferry services (2021/22-most recent)	Full release
4359	Amount spent on repairs, maintenance and refits for a series of vessels (2016/17- 2025/26)	Full release
4361	Service cancellations & delays, pax rights (cost of customer compensation), cost of repairs (Oct. 2025-Present)	Full release
4362	Salary and pay scale information for Deck Ratings	Full release
4363	Sailing by sailing passenger count Gourock-Dunoon 1.4.26-20.6.26	Full release
4364	Loch Linnhe grounding (Jan 2025): clarification sought on discrepancy between CalMac and MAIB regarding passage plan	Partial release 10(4)(a)
4365	Network wide cancellation and service update data (2005-2025)	Partial release – Exemption applied: 12 (1)
4366	Uig-Tarbert carryings (2025)	Full release
4367	Fleet equipment obsolescence, parts availability, replacement plans and related records	Partial release – some information not held



4368	Follow-up to 4347: requester provided incorrect dates and requires data covering 01/03/2024 to 01/10/2025	Full release
4369	(EIR) Information relating to Loch Linnhe grounding, including passage planning, crew testing, timings, internal findings, insurance value, and associated email	Partial release- Exceptions applied: 10(4)(a), 10(4)(e), 11(2)
4370	Bridge staffing during January 2025 Loch Linnhe grounding, including crew present, bridge watch composition, crew qualifications, and whether factors other than low sun contributed to the incident	Partial release- Exception applied: 10(4)(e)
4371	CalMac policies effective from 1 January 2025 regarding the use of phones, tablets, social media, and other media by bridge watchkeepers and personnel in charge of the vessel	Full release
4372	Performance data for the MV Isle of Mull on the Oban-Craignure route since the removal of the Passenger Access System	Full release
4374	Follow up to 4340: copy of passage plan template referenced in SVOM	Full release
4375	Watchkeeper breaches of company policy involving mobile phone or personal music device use while on bridge duty (1 Jan 2025 to present)	Full release
4376	Sailing data for Oban-Craignure and Lochaline-Fishnish, including timings, vessel details, and cancellation information	Full release
4381	(EIR) Glen Sannox LNG incident: dates/method of notification to Transport Secretary and First Minister; copies of notifications and responses (3-5 Jun 2025); CalMac updates on investigation findings	Partial release – some information not held
4383	Port Manager pay grades, salary ranges/bands, employee numbers by grade, and confirmation of grading consistency across ports	Full release
4389	Monthly passenger carrying figures for the Largs to Cumbrae and Wemyss Bay to Rothesay routes (January 2016-September 2024)	Full release

The table above shows all responses to information requests issued by CalMac from the 1st of July 2026 to the 30th of September 2026, Quarter 2 of the financial year. To see a response which has been issued, or for further information, please contact the FOI team at foi@calmac.co.uk