



ICIA Screening Questionnaire

1. Description of Proposal

The proposal is to introduce planned maintenance time into ferry timetables across the network, in line with the CHFS3 contractual commitment that all vessels are provided with sufficient scheduled time to undertake essential maintenance activities. This has been defined as either a minimum of 6 hours per week or one full day per month of dedicated maintenance time, incorporated within the published timetable.

The introduction of maintenance windows represents a change to previous operating arrangements under CHFS2, where such time was not formally required within timetables. As a result, this approach is being phased in across routes, with implementation tailored to individual service patterns, operational constraints and levels of demand.

The primary objective of the proposal is to improve the reliability and resilience of ferry services by enabling planned maintenance activities to be carried out safely and effectively. Modern vessels consist of thousands of individual components, many of which require regular inspection, servicing or repair. While some maintenance can be undertaken while vessels are in operation, a proportion of essential work can only be completed when the vessel is alongside and not in active service. Providing dedicated maintenance time allows defects to be addressed at an early stage, reducing the likelihood of escalation into more serious failures and avoiding unplanned cancellations or extended periods out of service.

The proposal also reflects wider operational requirements, including compliance with safety standards, statutory inspection regimes, and crew working time regulations. Without planned maintenance windows, maintenance and repair activity can place pressure on crew working hours, potentially leading to subsequent service disruption where vessels are required to be withdrawn to ensure compliance with rest requirements.

Implementation of maintenance windows will require adjustments to existing timetables and may result in a reduction of services on some routes. It may include changes to sailing frequency, timing, or daily service patterns, and will be developed on a route-by-route basis. In all cases, changes will be informed by demand analysis, operational data, and engagement with local communities and stakeholders, with the aim of minimising disruption and maintaining appropriate levels of connectivity. Where the introduction of maintenance time has the potential to affect service levels, options to mitigate impacts will be considered as part of the timetable development process.

2. Which community / area / route could be affected?

This screening questionnaire is being conducted for users of the Fionnphort-Iona service.

3. Questions

Answer

Rationale/ Explanation / Decision

Q1. Could the proposed change potentially impact an island community?

Yes

- The proposal relates to ferry service timetables and the introduction of planned maintenance windows, which may affect sailing frequency and timing. As ferry services provide essential connectivity for island communities, including access to services, employment, education and freight, there is potential for impact.



3. Questions	Answer	Rationale/ Explanation / Decision
<p>Q2. Could this proposal affect island communities in a significantly different way to other islands or to users of the service who live on the mainland?</p>	<p>No</p>	<ul style="list-style-type: none"> • The introduction of planned maintenance windows may result in some adjustments to sailing frequency and timing on certain routes. • This could affect aspects such as commuter travel, school transport, access to healthcare and other essential services, as well as the movement of freight and lifeline supplies. However, these changes will be developed on a route-by-route basis, informed by demand analysis and engagement with local communities, with the aim of minimising impacts on residents, key workers, and essential journeys. • While island communities are more reliant on ferry services and may be sensitive to changes affecting same-day travel, connectivity and service availability, the proposal is intended to improve overall service reliability and resilience. By enabling essential maintenance to be carried out in a planned way, it reduces the risk of unplanned breakdowns, cancellations and prolonged disruption, which can have more significant impacts on school travel, commuting, delivery of essential goods and access to services. • Potential impacts relating to capacity, accessibility, costs and the operation of lifeline services will be considered as part of timetable development, including maintaining appropriate provision for essential travel, freight and key user groups. • Overall, the proposal is expected to provide longer-term benefits through improved reliability and reduced disruption, and does not disproportionately disadvantage island communities compared to current arrangements. Benefits in service reliability and resilience, and does not disproportionately disadvantage island communities compared to the existing arrangements.
<p>Q3. To what extent could the proposed change potentially impact an island community?</p>	<p>2 - Low - Some difference for island communities, but the effect is small, localised or easily managed.</p>	<ul style="list-style-type: none"> • This route provides the sole means of access to Iona, connecting via Mull, and is therefore an essential link for residents, visitors, and service provision. As an “island off an island” route, there is likely to be an increased sensitivity to changes in service frequency; however, services operate to a planned timetable that allows customer to plan travel accordingly. • The route supports a significant level of tourism activity, including day visitors and organised group travel, which is planned around published sailing times. While any adjustments to timetables may require some adaptation by group travel operators, the structured nature of tourism demand and



3. Questions	Answer	Rationale/ Explanation / Decision
		<p>forward planning means that impacts are expected to be manageable.</p> <ul style="list-style-type: none"> • The service also enables the movement of essential goods and access to key services. Although the route can already be subject to external factors such as weather-related disruption, the introduction of planned maintenance windows represents a more predictable form of adjustment. This can support improved longer-term reliability and provides greater opportunity for users and suppliers to plan movements in advance. • There are established connections with onward public transport services, and timetable changes would continue to take these into account where possible. Weekend sailings remain important for community life, including access to church services and local activities, and these patterns are well understood within the timetable planning process. • Impacts on school travel are expected to remain limited, as journeys are typically undertaken on a weekly boarding basis rather than requiring daily crossings. This reduces impact to minor timetable adjustments. • Overall, while the absence of alternative access means the route is inherently important, the combination of planned scheduling, user familiarity with the timetable, and the ability to organise travel in advance means that any impacts arising from maintenance windows are expected to be modest and manageable, without significant or disproportionate effects on connectivity expected to be limited and manageable through timetable planning, with no significant or disproportionate effect anticipated. Some essential commuters run from Mull.

Outcome	Date Completed
No impact assessment needed	26/05/26