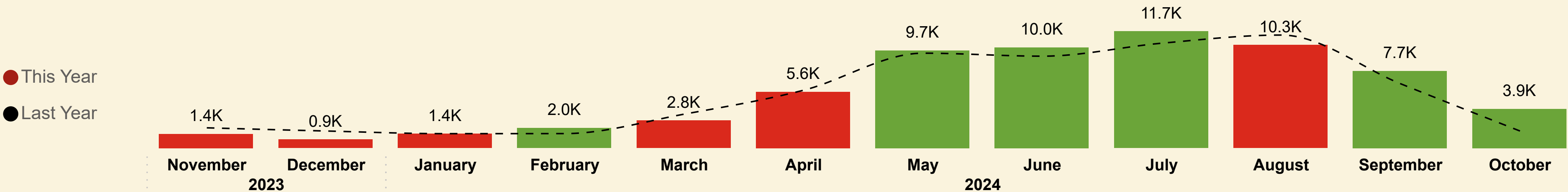




Shipped Passengers

Berneray - Leverburgh



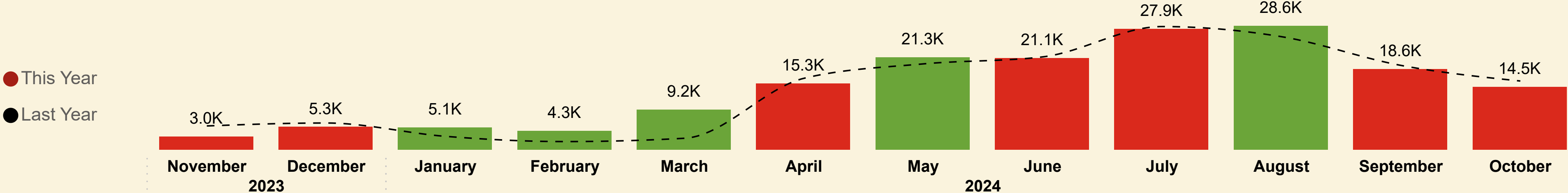
This Month YoY

3,911
LY: 1,704 (+129.52%)

YoY

67,421
LY: 64,296 (+4.9%)

Uig - Tarbert/Lochmaddy



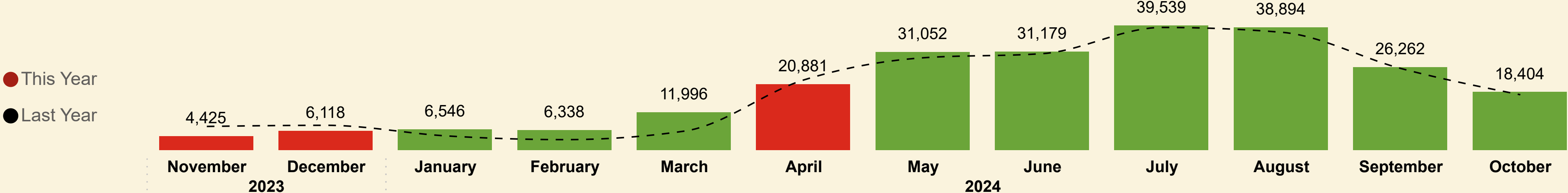
This Month YoY

14,493
LY: 15,823 (-8.41%)

YoY

174,213
LY: 166,380 (+4.7%)

Harris & North Uist Total



This Month YoY

18,404
LY: 17,527 (+5%)

YoY

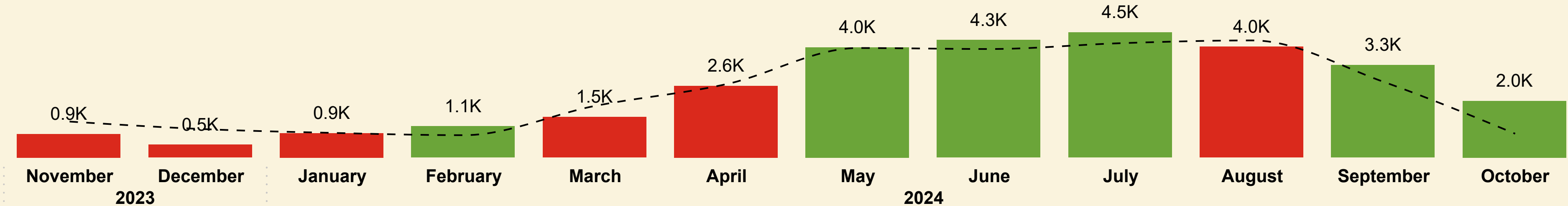
241,634
LY: 230,676 (+4.8%)



Shipped Cars

Berneray - Leverburgh

● This Year
● Last Year



This Month YoY

2,049

LY: 862 (+137.7%)

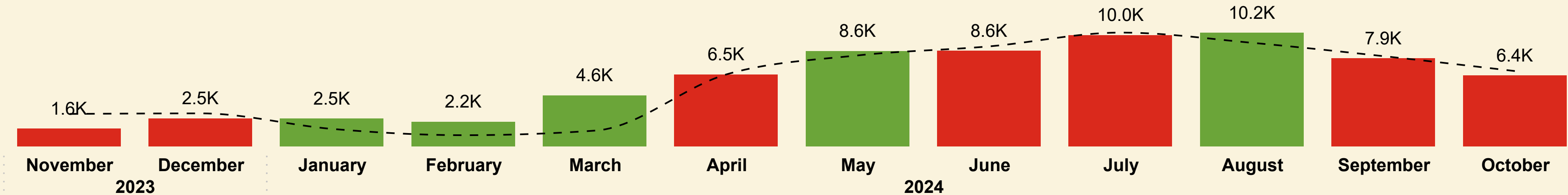
YoY

29,577

LY: 28,423 (+4.1%)

Uig - Tarbert/Lochmaddy

● This Year
● Last Year



This Month YoY

6,394

LY: 6,790 (-5.83%)

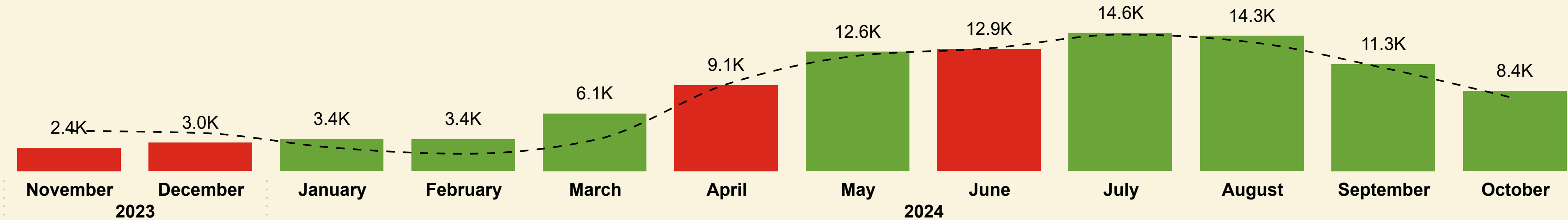
YoY

71,706

LY: 68,198 (+5.1%)

Harris & North Uist Total

● This Year
● Last Year



This Month YoY

8,443

LY: 7,652 (+10.34%)

YoY

101,283

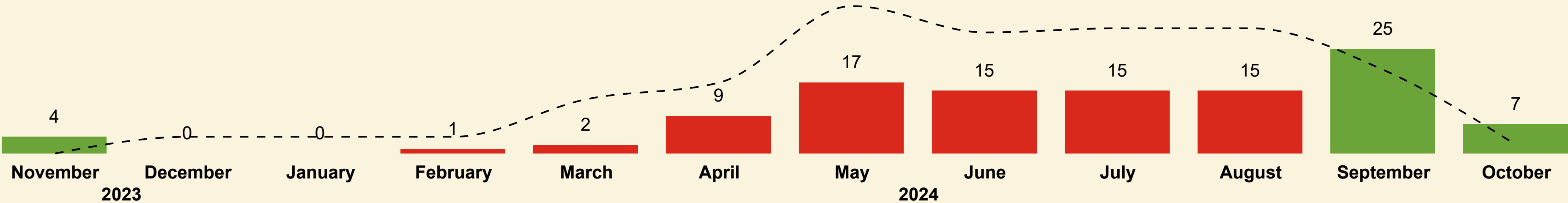
LY: 96,620 (+4.8%)



Shipped Coaches

Berneray - Leverburgh

● This Year
● Last Year



This Month YoY

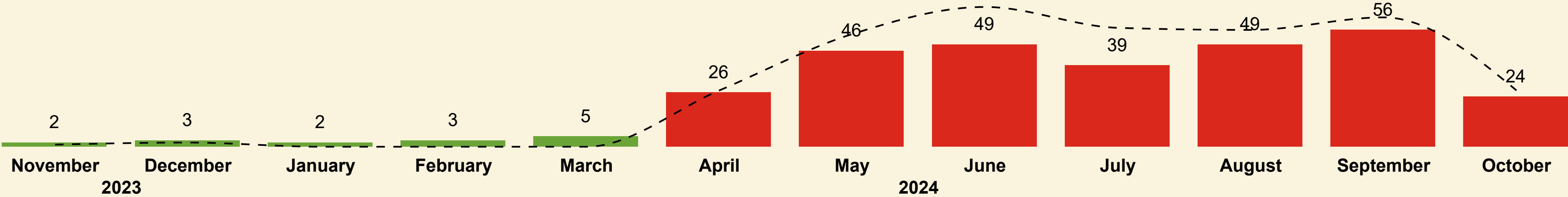
7
LY: 2 (+250%)

YoY

110
LY: 188 (-41.6%)

Uig - Tarbert/Lochmaddy

● This Year
● Last Year



This Month YoY

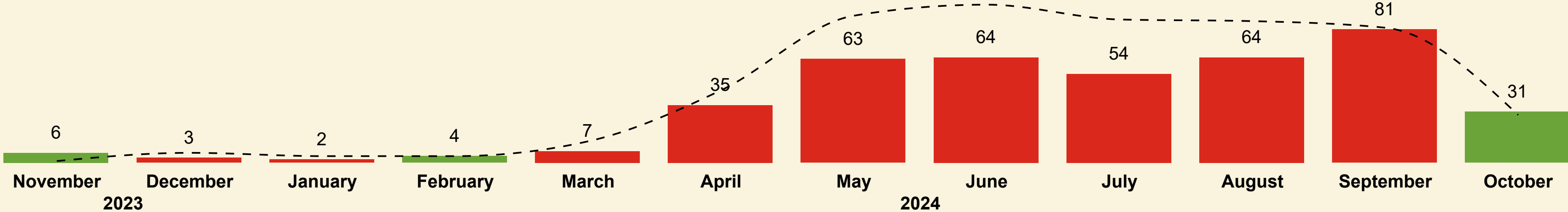
24
LY: 27 (-11.11%)

YoY

304
LY: 353 (-13.9%)

Harris & North Uist Total

● This Year
● Last Year



This Month YoY

31
LY: 29 (+6.9%)

YoY

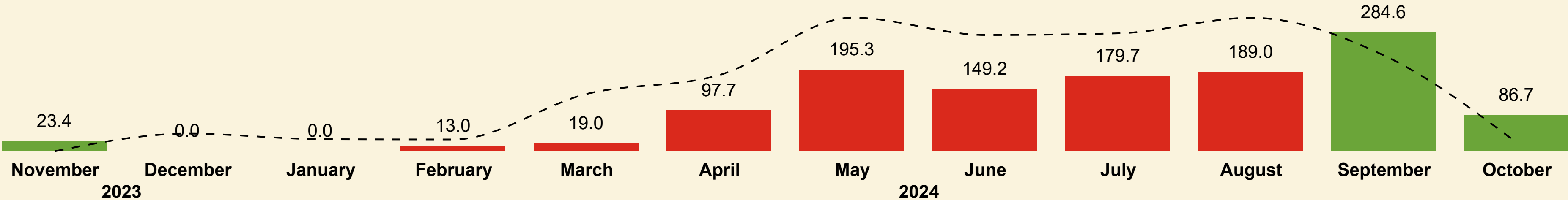
414
LY: 541 (-23.5%)



Shipped Coach Metres

Berneray - Leverburgh

● This Year
● Last Year



This Month YoY

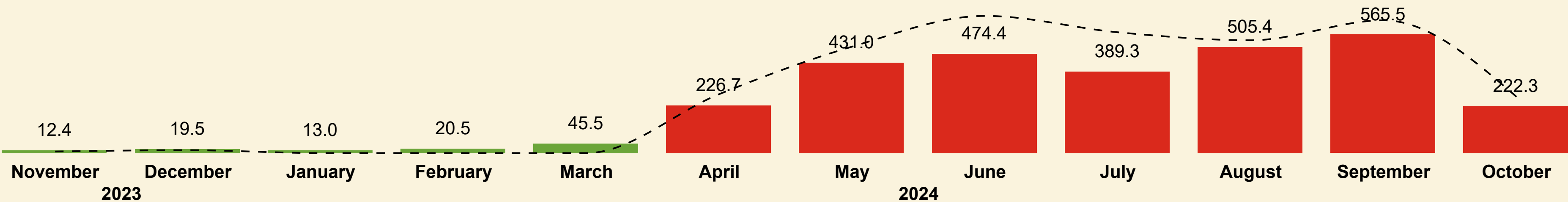
86.7
LY: 19.7 (+340.1%)

YoY

1.2K
LY: 1.9K (-33.6%)

Uig - Tarbert/Lochmaddy

● This Year
● Last Year



This Month YoY

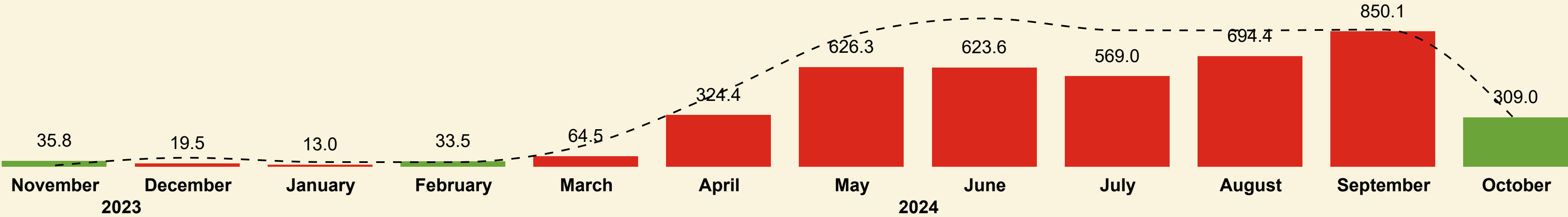
222.3
LY: 268.4 (-17.2%)

YoY

2.9K
LY: 3.5K (-15.9%)

Harris & North Uist Total

● This Year
● Last Year



This Month YoY

309.0
LY: 288.1 (+7.3%)

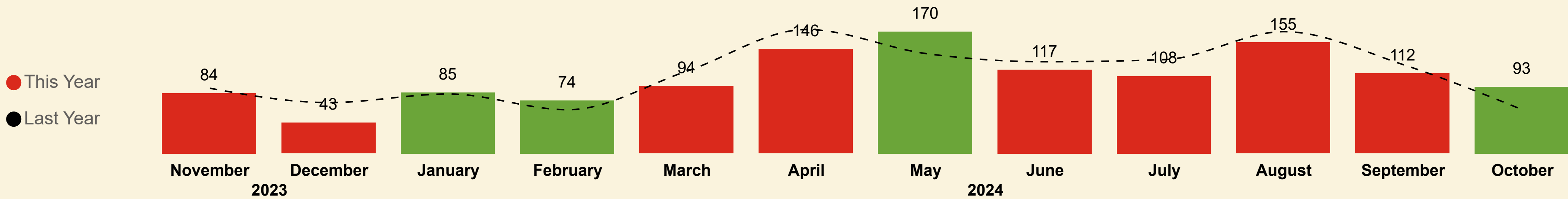
YoY

4.2K
LY: 5.3K (-22.1%)



Shipped Commercial Vehicles

Berneray - Leverburgh



This Month YoY

93

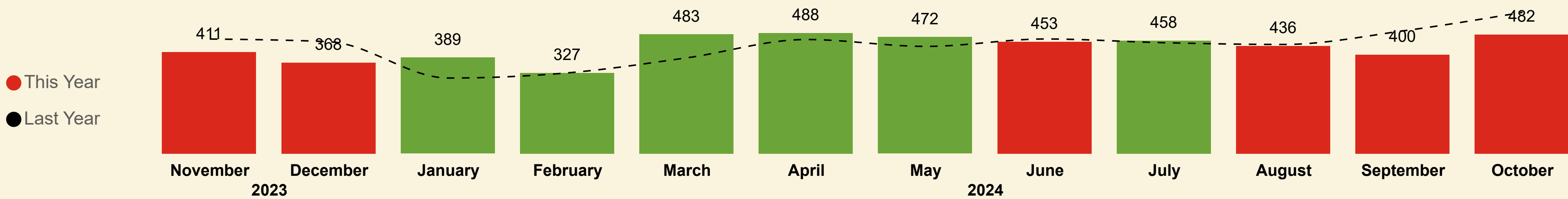
LY: 61 (+52.5%)

YoY

1,281

LY: 1,347 (-4.9%)

Uig - Tarbert/Lochmaddy



This Month YoY

482

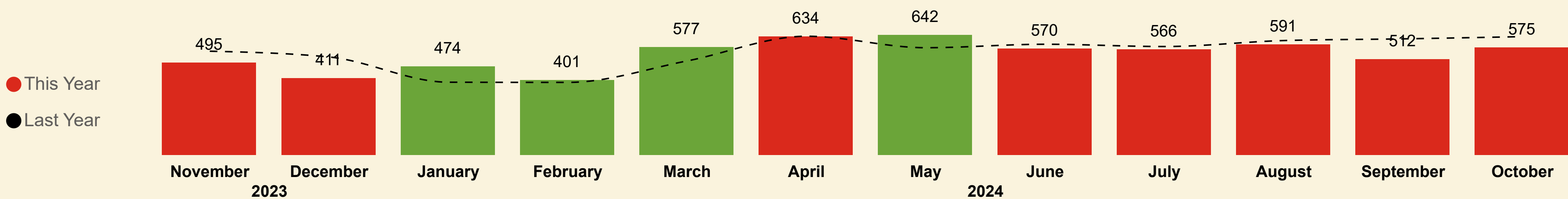
LY: 572 (-15.7%)

YoY

5,167

LY: 5,258 (-1.7%)

Harris & North Uist Total



This Month YoY

575

LY: 633 (-9.2%)

YoY

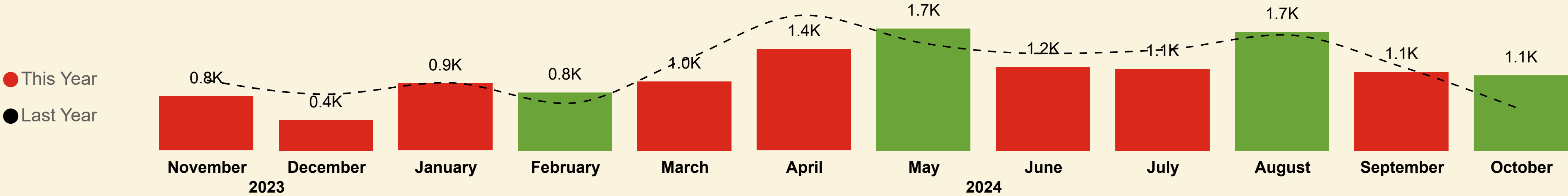
6,448

LY: 6,606 (-2.4%)



Shipped Commercial Vehicle Metres

Berneray - Leverburgh



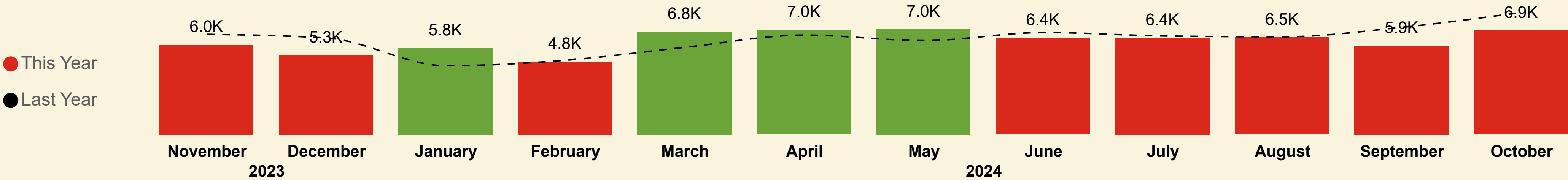
This Month YoY

1.1K
LY: 572.0 (+84.1%)

YoY

13.2K
LY: 14.2K (-7.2%)

Uig - Tarbert/Lochmaddy



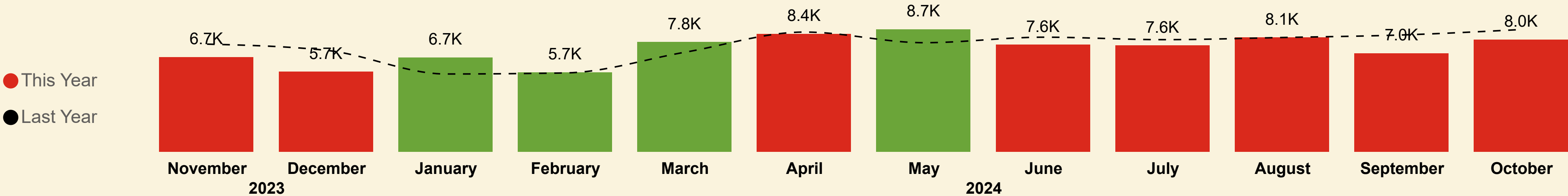
This Month YoY

6.9K
LY: 8.1K (-14.9%)

YoY

74.8K
LY: 76.4K (-2.2%)

Harris & North Uist Total



This Month YoY

8.0K
LY: 8.7K (-8.4%)

YoY

87.9K
LY: 90.6K (-2.9%)



Harris & North Uist Total

Contractual Carrying Groups



This Month YoY

18,404

LY: 17,527 (+5%)

YoY

241,634

LY: 230,676 (+4.8%)



This Month YoY

8,443

LY: 7,652 (+10.3%)

YoY

101,283

LY: 96,620 (+4.8%)



This Month YoY

309.0

LY: 288.1 (+7.3%)

YoY

4.2K

LY: 5.3K (-22.1%)



This Month YoY

8.0K

LY: 8.7K (-8.4%)

YoY

87.9K

LY: 90.6K (-2.9%)

Passengers

Year	Month	Last Year	This Year	Variance %
2023	November	7,474	4,425	-40.8 %
2023	December	7,833	6,118	-21.9 %
2024	January	4,488	6,546	45.9 %
2024	February	3,289	6,338	92.7 %
2024	March	5,997	11,996	100.0 %
2024	April	22,219	20,881	-6.0 %
2024	May	29,245	31,052	6.2 %
2024	June	30,563	31,179	2.0 %
2024	July	38,859	39,539	1.7 %
2024	August	37,333	38,894	4.2 %
2024	September	25,849	26,262	1.6 %
2024	October	17,527	18,404	5.0 %
Total		230,676	241,634	4.8 %

Cars

Year	Month	Last Year	This Year	Variance %
2023	November	4,232	2,442	-42.3 %
2023	December	4,013	2,979	-25.8 %
2024	January	2,469	3,387	37.2 %
2024	February	1,823	3,358	84.2 %
2024	March	3,298	6,066	83.9 %
2024	April	9,163	9,067	-1.0 %
2024	May	12,175	12,588	3.4 %
2024	June	12,951	12,861	-0.7 %
2024	July	14,400	14,560	1.1 %
2024	August	13,575	14,255	5.0 %
2024	September	10,870	11,277	3.7 %
2024	October	7,652	8,443	10.3 %
Total		96,620	101,283	4.8 %

Coach Metres

Year	Month	Last Year	This Year	Variance %
2023	November	7.5	35.8	377.3 %
2023	December	55.6	19.5	-64.9 %
2024	January	28.7	13.0	-54.7 %
2024	February	28.0	33.5	19.6 %
2024	March	137.0	64.5	-52.9 %
2024	April	463.7	324.4	-30.0 %
2024	May	827.2	626.3	-24.3 %
2024	June	932.0	623.6	-33.1 %
2024	July	858.0	569.0	-33.7 %
2024	August	857.0	694.4	-19.0 %
2024	September	861.9	850.1	-1.4 %
2024	October	288.1	309.0	7.3 %
Total		5,344.7	4,163.1	-22.1 %

Commercial Vehicle Metres

Year	Month	Last Year	This Year	Variance %
2023	November	7,653.7	6,724.0	-12.1 %
2023	December	7,212.3	5,690.9	-21.1 %
2024	January	5,530.4	6,701.0	21.2 %
2024	February	5,606.2	5,652.9	0.8 %
2024	March	7,080.0	7,802.9	10.2 %
2024	April	8,512.4	8,388.0	-1.5 %
2024	May	7,756.1	8,705.9	12.2 %
2024	June	8,148.3	7,609.9	-6.6 %
2024	July	7,973.4	7,562.0	-5.2 %
2024	August	8,126.4	8,124.3	-0.0 %
2024	September	8,307.6	7,004.9	-15.7 %
2024	October	8,695.4	7,969.3	-8.4 %
Total		90,602.1	87,935.9	-2.9 %



Berneray - Leverburgh

Contractual Carrying Groups



This Month YoY

3,911

LY: 1,704 (+129.5%)

YoY

67,421

LY: 64,296 (+4.9%)



This Month YoY

2,049

LY: 862 (+137.7%)

YoY

29,577

LY: 28,423 (+4.1%)



This Month YoY

86.7

LY: 19.7 (+340.1%)

YoY

1.2K

LY: 1.9K (-33.6%)



This Month YoY

1.1K

LY: 572.0 (+84.1%)

YoY

13.2K

LY: 14.2K (-7.2%)

Passengers Berneray - Leverburgh				
Year	Month	Last Year	This Year	Variance %
2023	November	2,022	1,420	-29.8 %
2023	December	1,704	861	-49.5 %
2024	January	1,439	1,425	-1.0 %
2024	February	1,446	2,007	38.8 %
2024	March	3,390	2,751	-18.8 %
2024	April	5,777	5,607	-2.9 %
2024	May	9,470	9,748	2.9 %
2024	June	9,173	10,044	9.5 %
2024	July	10,469	11,659	11.4 %
2024	August	11,281	10,289	-8.8 %
2024	September	6,421	7,699	19.9 %
Total		64,296	67,421	4.9 %

Cars Berneray - Leverburgh				
Year	Month	Last Year	This Year	Variance %
2023	November	1,301	855	-34.3 %
2023	December	1,033	464	-55.1 %
2024	January	892	885	-0.8 %
2024	February	809	1,134	40.2 %
2024	March	1,869	1,468	-21.5 %
2024	April	2,657	2,593	-2.4 %
2024	May	3,963	3,990	0.7 %
2024	June	3,926	4,251	8.3 %
2024	July	4,137	4,529	9.5 %
2024	August	4,237	4,012	-5.3 %
2024	September	2,737	3,347	22.3 %
Total		28,423	29,577	4.1 %

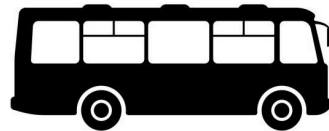
Coach Metres Berneray - Leverburgh				
Year	Month	Last Year	This Year	Variance %
2023	November	0.0	23.4	0.0 %
2023	December	42.0	0.0	-100.0 %
2024	January	28.7	0.0	-100.0 %
2024	February	28.0	13.0	-53.6 %
2024	March	137.0	19.0	-86.1 %
2024	April	182.4	97.7	-46.4 %
2024	May	319.5	195.3	-38.9 %
2024	June	278.0	149.2	-46.3 %
2024	July	282.0	179.7	-36.3 %
2024	August	319.1	189.0	-40.8 %
2024	September	228.8	284.6	24.4 %
Total		1,865.2	1,237.6	-33.6 %

Commercial Vehicle Metres Berneray - Leverburgh				
Year	Month	Last Year	This Year	Variance %
2023	November	984.5	762.7	-22.5 %
2023	December	789.3	422.7	-46.4 %
2024	January	950.7	944.0	-0.7 %
2024	February	660.5	814.8	23.4 %
2024	March	1,274.2	968.0	-24.0 %
2024	April	1,897.1	1,421.1	-25.1 %
2024	May	1,503.6	1,712.5	13.9 %
2024	June	1,361.3	1,172.6	-13.9 %
2024	July	1,413.3	1,143.6	-19.1 %
2024	August	1,623.0	1,663.3	2.5 %
2024	September	1,172.5	1,101.3	-6.1 %
Total		14,202.0	13,179.7	-7.2 %



Uig - Tarbert/Lochmaddy

Contractual Carrying Groups



This Month YoY

14,493

LY: 15,823 (-8.4%)

YoY

174,213

LY: 166,380 (+4.7%)

This Month YoY

6,394

LY: 6,790 (-5.8%)

YoY

71,706

LY: 68,198 (+5.1%)

This Month YoY

222.3

LY: 268.4 (-17.2%)

YoY

2.9K

LY: 3.5K (-15.9%)

This Month YoY

6.9K

LY: 8.1K (-14.9%)

YoY

74.8K

LY: 76.4K (-2.2%)

Passengers Uig - Tarbert/Lochmaddy				
Year	Month	Last Year	This Year	Variance %
2023	November	5,452	3,005	-44.9 %
2023	December	6,129	5,257	-14.2 %
2024	January	3,049	5,121	68.0 %
2024	February	1,843	4,331	135.0 %
2024	March	2,607	9,245	254.6 %
2024	April	16,442	15,274	-7.1 %
2024	May	19,774	21,304	7.7 %
2024	June	21,390	21,135	-1.2 %
2024	July	28,390	27,880	-1.8 %
2024	August	26,052	28,605	9.8 %
2024	September	19,428	18,563	-4.5 %
Total		166,380	174,213	4.7 %

Cars Uig - Tarbert/Lochmaddy				
Year	Month	Last Year	This Year	Variance %
2023	November	2,931	1,587	-45.9 %
2023	December	2,980	2,515	-15.6 %
2024	January	1,577	2,502	58.7 %
2024	February	1,014	2,224	119.3 %
2024	March	1,429	4,598	221.8 %
2024	April	6,506	6,474	-0.5 %
2024	May	8,212	8,598	4.7 %
2024	June	9,025	8,610	-4.6 %
2024	July	10,263	10,031	-2.3 %
2024	August	9,338	10,243	9.7 %
2024	September	8,133	7,930	-2.5 %
Total		68,198	71,706	5.1 %

Coach Metres Uig - Tarbert/Lochmaddy				
Year	Month	Last Year	This Year	Variance %
2023	November	7.5	12.4	65.3 %
2023	December	13.6	19.5	43.4 %
2024	January	0.0	13.0	0.0 %
2024	February	0.0	20.5	0.0 %
2024	March	0.0	45.5	0.0 %
2024	April	281.3	226.7	-19.4 %
2024	May	507.7	431.0	-15.1 %
2024	June	654.0	474.4	-27.5 %
2024	July	576.0	389.3	-32.4 %
2024	August	537.9	505.4	-6.0 %
2024	September	633.1	565.5	-10.7 %
Total		3,479.5	2,925.5	-15.9 %

Commercial Vehicle Metres Uig - Tarbert/Lochmaddy				
Year	Month	Last Year	This Year	Variance %
2023	November	6,669.2	5,961.3	-10.6 %
2023	December	6,423.0	5,268.2	-18.0 %
2024	January	4,579.7	5,757.0	25.7 %
2024	February	4,945.7	4,838.1	-2.2 %
2024	March	5,805.8	6,834.9	17.7 %
2024	April	6,615.3	6,966.9	5.3 %
2024	May	6,252.4	6,993.4	11.9 %
2024	June	6,787.0	6,437.3	-5.2 %
2024	July	6,560.0	6,418.4	-2.2 %
2024	August	6,503.4	6,461.0	-0.7 %
2024	September	7,135.1	5,903.6	-17.3 %
Total		76,400.1	74,756.2	-2.2 %



Cars



Berneray - Leverburgh				
Year	Month	Last Year	This Year	Var %
2023	November	838	589	-29.7 %
2023	December	701	326	-53.5 %
2024	January	593	598	0.8 %
2024	February	545	713	30.8 %
2024	March	1,300	951	-26.8 %
2024	April	1,806	1,910	5.8 %
2024	May	2,187	2,929	33.9 %
2024	June	2,758	3,284	19.1 %
2024	July	3,115	3,560	14.3 %
2024	August	3,055	3,139	2.7 %
2024	September	1,738	2,385	37.2 %
2024	October	490	1,468	199.6 %
Total		19,126	21,852	14.3 %

Uig - Tarbert/Lochmaddy				
Year	Month	Last Year	This Year	Var %
2023	November	2,330	1,271	-45.5 %
2023	December	2,485	2,133	-14.2 %
2024	January	1,298	2,057	58.5 %
2024	February	866	1,784	106.0 %
2024	March	1,236	3,792	206.8 %
2024	April	5,267	5,405	2.6 %
2024	May	5,860	7,250	23.7 %
2024	June	6,968	7,290	4.6 %
2024	July	8,642	8,913	3.1 %
2024	August	7,850	8,963	14.2 %
2024	September	6,613	6,439	-2.6 %
2024	October	5,688	5,450	-4.2 %
Total		55,103	60,747	10.2 %



LGVs



Berneray - Leverburgh				
Year	Month	Last Year	This Year	Var %
2023	November	407	180	-55.8 %
2023	December	305	111	-63.6 %
2024	January	279	226	-19.0 %
2024	February	230	199	-13.5 %
2024	March	486	244	-49.8 %
2024	April	497	399	-19.7 %
2024	May	579	408	-29.5 %
2024	June	461	407	-11.7 %
2024	July	453	494	9.1 %
2024	August	501	440	-12.2 %
2024	September	324	456	40.7 %
2024	October	95	387	307.4 %
Total		4,617	3,951	-14.4 %

Uig - Tarbert/Lochmaddy				
Year	Month	Last Year	This Year	Var %
2023	November	459	259	-43.6 %
2023	December	363	308	-15.2 %
2024	January	217	332	53.0 %
2024	February	120	344	186.7 %
2024	March	144	469	225.7 %
2024	April	578	511	-11.6 %
2024	May	731	460	-37.1 %
2024	June	618	493	-20.2 %
2024	July	566	431	-23.9 %
2024	August	547	526	-3.8 %
2024	September	494	476	-3.6 %
2024	October	615	498	-19.0 %
Total		5,452	5,107	-6.3 %



Motorhomes



Berneray - Leverburgh				
Year	Month	Last Year	This Year	Var %
2023	November	19	11	-42.1 %
2023	December	4	8	100.0 %
2024	January	6	10	66.7 %
2024	February	8	16	100.0 %
2024	March	43	68	58.1 %
2024	April	289	307	6.2 %
2024	May	632	838	32.6 %
2024	June	555	657	18.4 %
2024	July	498	593	19.1 %
2024	August	517	585	13.2 %
2024	September	470	576	22.6 %
2024	October	40	141	252.5 %
Total		3,081	3,810	23.7 %

Uig - Tarbert/Lochmaddy				
Year	Month	Last Year	This Year	Var %
2023	November	76	16	-78.9 %
2023	December	61	57	-6.6 %
2024	January	34	83	144.1 %
2024	February	7	65	828.6 %
2024	March	25	302	1108.0 %
2024	April	554	729	31.6 %
2024	May	1,045	1,419	35.8 %
2024	June	1,127	1,265	12.2 %
2024	July	1,005	1,175	16.9 %
2024	August	1,188	1,225	3.1 %
2024	September	1,064	1,297	21.9 %
2024	October	534	513	-3.9 %
Total		6,720	8,146	21.2 %

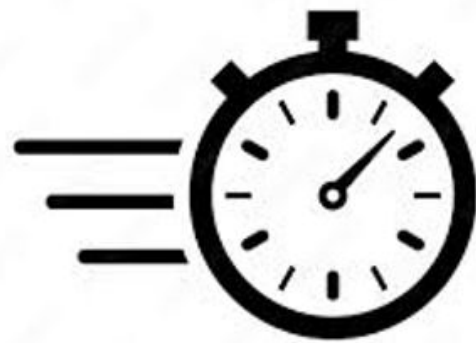


Reliability & Punctuality



Reliability

Route		Berneray - Leverburgh		Uig - Tarbert/Lochmaddy	
Year	Month	Contractual	Actual	Contractual	Actual
2023	November	77.9%	57.1%	100.0%	100.0%
	December	66.2%	44.1%	100.0%	53.3%
2024	January	100.0%	88.5%	100.0%	93.2%
	February	100.0%	94.6%	67.9%	67.3%
	March	100.0%	91.1%	100.0%	95.9%
	April	100.0%	93.3%	100.0%	95.6%
	May	100.0%	100.0%	100.0%	100.0%
	June	100.0%	100.0%	100.0%	100.0%
	July	100.0%	100.0%	99.0%	99.0%
	August	99.2%	96.7%	100.0%	100.0%
	September	100.0%	93.5%	100.0%	100.0%
	October	100.0%	95.2%	98.9%	91.7%
Total		96.4%	90.3%	97.3%	92.5%



Punctuality

Route		Berneray - Leverburgh		Uig - Tarbert/Lochmaddy	
Year	Month	Contractual	Actual	Contractual	Actual
2023	November	100.0%	27.3%	98.3%	83.3%
	December	100.0%	58.3%	92.3%	58.5%
2024	January	100.0%	98.1%	98.0%	78.1%
	February	100.0%	82.9%	95.2%	78.1%
	March	100.0%	47.9%	92.6%	65.6%
	April	100.0%	99.0%	99.4%	87.4%
	May	100.0%	98.3%	99.0%	93.8%
	June	99.6%	95.1%	97.4%	89.7%
	July	99.6%	99.2%	96.1%	82.4%
	August	100.0%	99.6%	97.0%	75.9%
	September	98.9%	90.4%	98.9%	91.2%
	October	99.4%	99.4%	96.4%	75.2%
Total		99.8%	88.8%	97.0%	81.5%



Reliability & Punctuality Summary

Summary of Scheduled, Operated, Cancelled & Diverted Sailings
by Route & Leg

Year	Month	Route	Leg	Operated Sailings	Scheduled Sailings	Additional Sailings	Cancelled Sailings	Diverted Sailings
2024	October	Berneray - Leverburgh	Berneray-Leverburgh	80	84	0	4	0
2024	October	Berneray - Leverburgh	Leverburgh-Berneray	80	84	0	4	0
2024	October	Uig - Tarbert/Lochmaddy	Lochmaddy-Tarbert	3	4	0	1	0
2024	October	Uig - Tarbert/Lochmaddy	Lochmaddy-Uig	42	45	0	3	0
2024	October	Uig - Tarbert/Lochmaddy	Tarbert-Lochmaddy	3	4	0	1	0
2024	October	Uig - Tarbert/Lochmaddy	Tarbert-Uig	38	41	0	3	0
2024	October	Uig - Tarbert/Lochmaddy	Uig-Lochmaddy	41	44	1	4	0
2024	October	Uig - Tarbert/Lochmaddy	Uig-Tarbert	39	42	0	3	0
Total				326	348	1	23	0

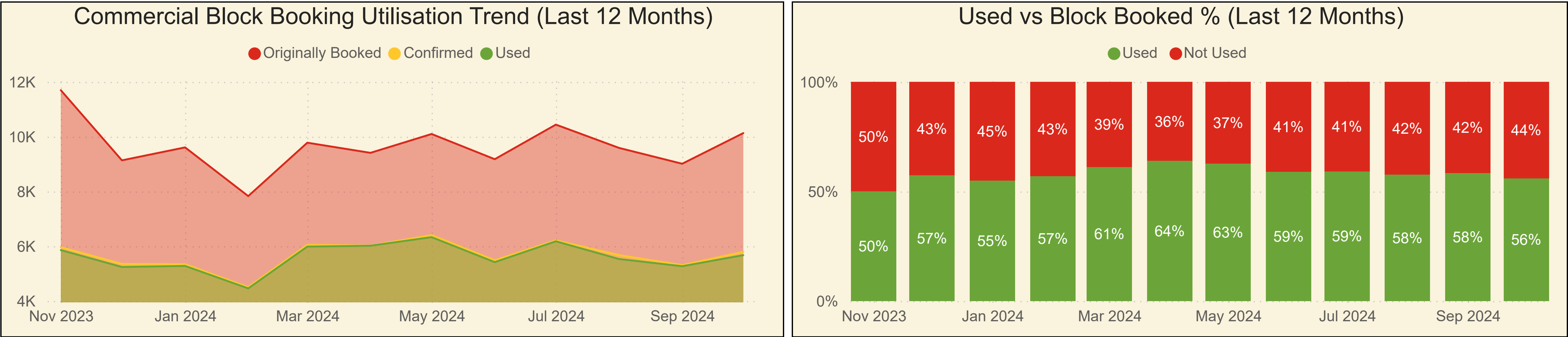
Summary of Cancellations, Lateness & Relief Events
by Route & Leg

Year	Month	Route	Leg	Cancelled Sailings	Cancelled (Relief)	Cancelled (No Relief)	On Time	Level 1 Late	Level 1 (Relief)	Level 1 (No Relief)	Level 2 Late	Level 2 (Relief)	Level 2 (No Relief)
2024	October	Berneray - Leverburgh	Berneray-Leverburgh	4	4	0	80	0	0	0	0	0	0
2024	October	Berneray - Leverburgh	Leverburgh-Berneray	4	4	0	79	0	0	0	1	0	1
2024	October	Uig - Tarbert/Lochmaddy	Lochmaddy-Tarbert	1	1	0	3	0	0	0	0	0	0
2024	October	Uig - Tarbert/Lochmaddy	Lochmaddy-Uig	3	3	0	30	6	6	0	6	5	1
2024	October	Uig - Tarbert/Lochmaddy	Tarbert-Lochmaddy	1	1	0	3	0	0	0	0	0	0
2024	October	Uig - Tarbert/Lochmaddy	Tarbert-Uig	3	2	1	30	2	1	1	6	5	1
2024	October	Uig - Tarbert/Lochmaddy	Uig-Lochmaddy	4	4	0	28	4	3	1	8	8	0
2024	October	Uig - Tarbert/Lochmaddy	Uig-Tarbert	3	3	1	30	1	1	0	0	0	0
Total				23	21	2	283	13	11	2	29	24	5



Block Booked vs Utilised

Route Name	Month Year	Originally Booked	Booked 24hrs Prior	Confirmed	No Show	Used	Confirmed vs Block Booked	Used vs Confirmed	Used vs Block Booked
Uig - Tarbert/Lochmaddy	Nov-2023	11,699	6,413	5,964	105	5,859	51%	98%	50%
Uig - Tarbert/Lochmaddy	Dec-2023	9,136	5,940	5,354	113	5,242	59%	98%	57%
Uig - Tarbert/Lochmaddy	Jan-2024	9,610	6,339	5,343	63	5,280	56%	99%	55%
Uig - Tarbert/Lochmaddy	Feb-2024	7,831	5,134	4,506	46	4,460	58%	99%	57%
Uig - Tarbert/Lochmaddy	Mar-2024	9,781	6,875	6,050	63	5,987	62%	99%	61%
Uig - Tarbert/Lochmaddy	Apr-2024	9,411	6,422	6,024	6	6,018	64%	100%	64%
Uig - Tarbert/Lochmaddy	May-2024	10,099	7,109	6,406	74	6,332	63%	99%	63%
Uig - Tarbert/Lochmaddy	Jun-2024	9,179	5,886	5,487	68	5,419	60%	99%	59%
Uig - Tarbert/Lochmaddy	Jul-2024	10,442	6,868	6,214	34	6,180	60%	99%	59%
Uig - Tarbert/Lochmaddy	Aug-2024	9,591	6,459	5,675	143	5,532	59%	97%	58%
Uig - Tarbert/Lochmaddy	Sep-2024	9,012	5,902	5,310	40	5,270	59%	99%	58%
Uig - Tarbert/Lochmaddy	Oct-2024	10,132	6,850	5,793	119	5,674	57%	98%	56%
Total		115,923	76,194	68,126	873	67,254	59%	99%	58%



Note: This report shows block bookings made by block booking customers for any commercial vehicle over 6 metres in length or any LGV that consumes High Lane Metreage. It does not include any bookings on sailings that were cancelled by CalMac. High Lane Metreage refers to deck meterage for high vehicles such as Commercials or LGVs.