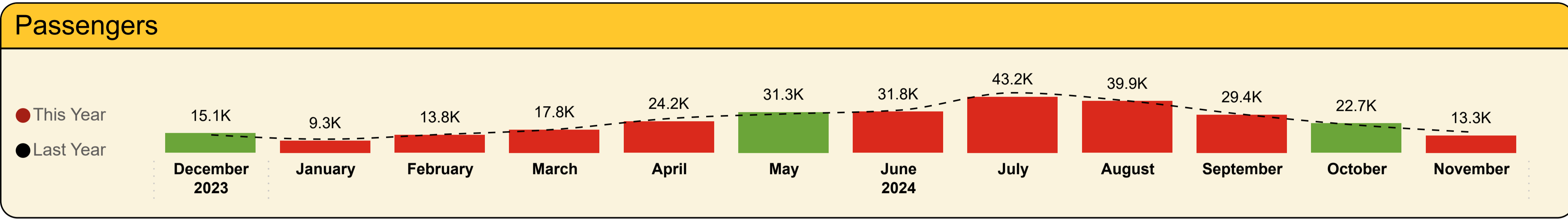


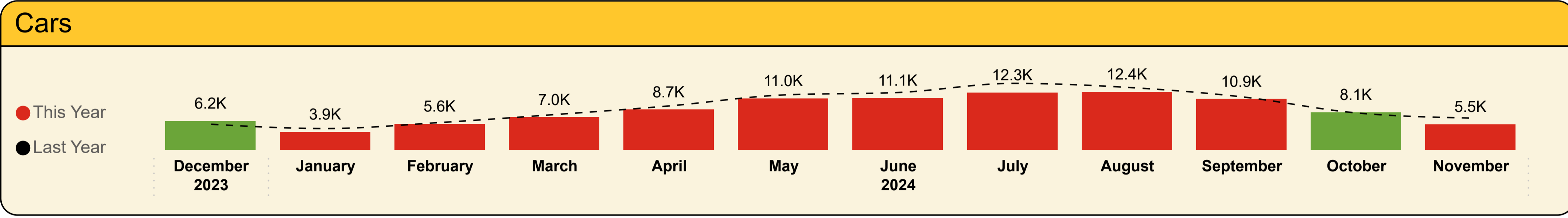


Shipped Traffic



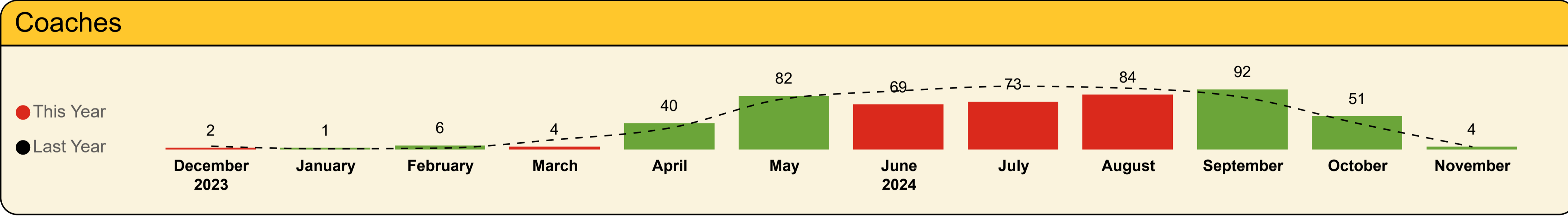
This Month YoY
13,259
LY: 15,957 (-16.91%)

YoY
291,874
LY: 298,987 (-2.4%)



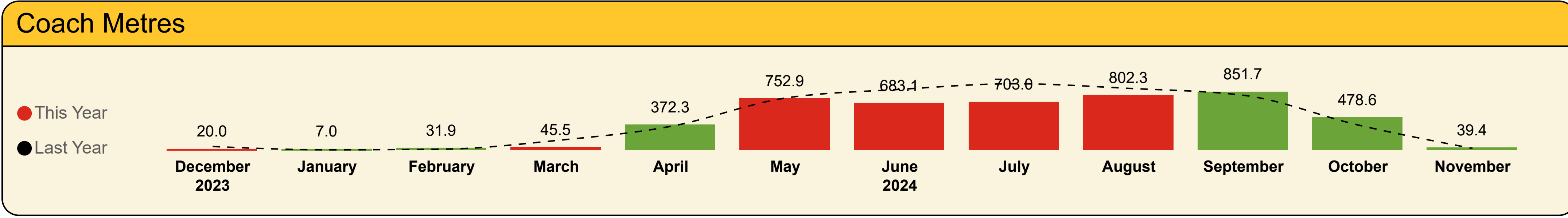
This Month YoY
5,506
LY: 6,828 (-19.36%)

YoY
102,613
LY: 110,784 (-7.4%)



This Month YoY
4
LY: 4 (+0%)

YoY
508
LY: 539 (-5.7%)

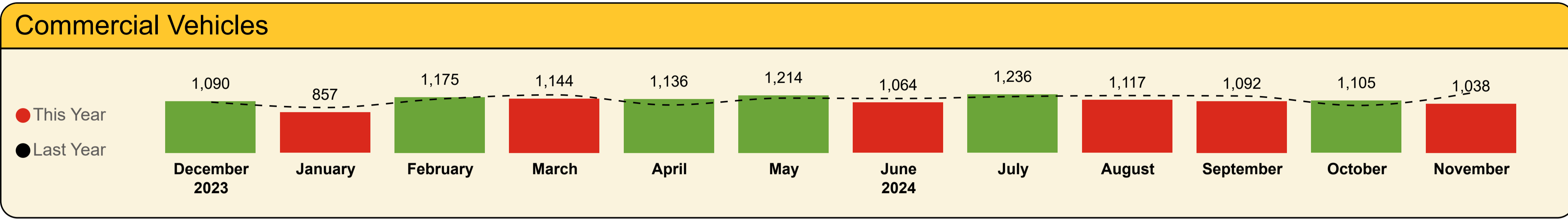


This Month YoY
39.4
LY: 27.7 (+42.2%)

YoY
4.8K
LY: 5.3K (-9.2%)

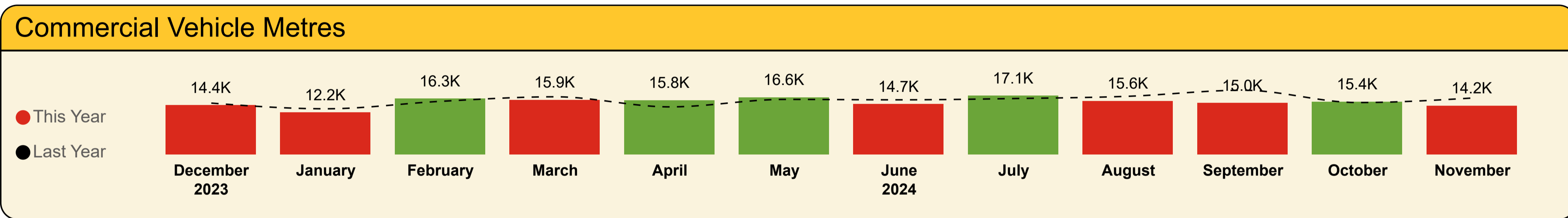


Shipped Traffic



This Month YoY
1,038
LY: 1,267 (-18.1%)

YoY
13,268
LY: 13,576 (-2.3%)



This Month YoY
14.2K
LY: 16.4K (-13.9%)

YoY
183.1K
LY: 189.9K (-3.5%)



Contractual Carrying Groups



This Month YoY

13,259

LY: 15,957 (-16.9%)

YoY

291,874

LY: 298,987 (-2.4%)



This Month YoY

5,506

LY: 6,828 (-19.4%)

YoY

102,613

LY: 110,784 (-7.4%)



This Month YoY

39.4

LY: 27.7 (+42.2%)

YoY

4.8K

LY: 5.3K (-9.2%)



This Month YoY

14.2K

LY: 16.4K (-13.9%)

YoY

183.1K

LY: 189.9K (-3.5%)

Passengers

Year	MonthName	Last Year	This Year	Variance %
2023	December	13,794	15,138	9.7 %
2024	January	10,496	9,334	-11.1 %
2024	February	14,107	13,792	-2.2 %
2024	March	18,013	17,815	-1.1 %
2024	April	26,423	24,223	-8.3 %
2024	May	29,960	31,327	4.6 %
2024	June	32,848	31,768	-3.3 %
2024	July	46,296	43,230	-6.6 %
2024	August	40,046	39,914	-0.3 %
2024	September	29,671	29,350	-1.1 %
2024	October	21,376	22,724	6.3 %
2024	November	15,957	13,259	-16.9 %
Total		298,987	291,874	-2.4 %

Cars

Year	Month	Last Year	This Year	Variance %
2023	December	5,504	6,207	12.8 %
2024	January	4,590	3,888	-15.3 %
2024	February	5,879	5,554	-5.5 %
2024	March	7,577	7,003	-7.6 %
2024	April	9,428	8,659	-8.2 %
2024	May	11,772	11,026	-6.3 %
2024	June	12,295	11,119	-9.6 %
2024	July	14,244	12,269	-13.9 %
2024	August	13,383	12,413	-7.2 %
2024	September	11,359	10,913	-3.9 %
2024	October	7,925	8,056	1.7 %
2024	November	6,828	5,506	-19.4 %
Total		110,784	102,613	-7.4 %

Coach Metres

Year	Month	Last Year	This Year	Variance %
2023	December	55.0	20.0	-63.6 %
2024	January	7.0	7.0	0.0 %
2024	February	16.0	31.9	99.4 %
2024	March	142.0	45.5	-68.0 %
2024	April	348.0	372.3	7.0 %
2024	May	759.1	752.9	-0.8 %
2024	June	885.2	683.1	-22.8 %
2024	July	967.1	703.0	-27.3 %
2024	August	900.1	802.3	-10.9 %
2024	September	799.5	851.7	6.5 %
2024	October	367.9	478.6	30.1 %
2024	November	27.7	39.4	42.2 %
Total		5,274.5	4,787.7	-9.2 %

Commercial Vehicle Metres

Year	Month	Last Year	This Year	Variance %
2023	December	14,962.0	14,351.5	-4.1 %
2024	January	13,303.0	12,246.7	-7.9 %
2024	February	15,475.0	16,266.7	5.1 %
2024	March	16,801.5	15,925.2	-5.2 %
2024	April	13,858.5	15,790.9	13.9 %
2024	May	16,037.7	16,635.6	3.7 %
2024	June	15,918.4	14,687.4	-7.7 %
2024	July	16,288.4	17,113.8	5.1 %
2024	August	16,953.3	15,568.2	-8.2 %
2024	September	18,715.2	15,009.9	-19.8 %
2024	October	15,126.0	15,382.0	1.7 %
2024	November	16,444.0	14,164.7	-13.9 %
Total		189,882.9	183,142.5	-3.5 %

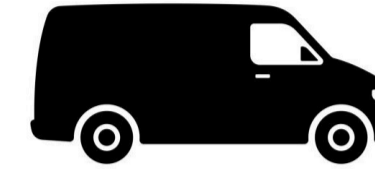


Scanned tickets



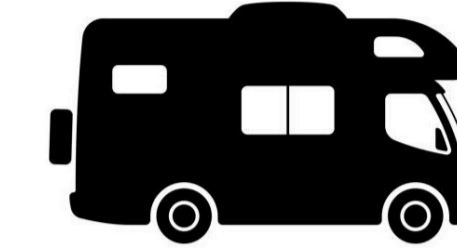
Ullapool - Stornoway

Year	Month	Last Year	This Year	Var %
2023	December	4,649	5,496	18.2 %
2024	January	3,747	3,323	-11.3 %
2024	February	4,848	4,620	-4.7 %
2024	March	6,260	6,014	-3.9 %
2024	April	7,947	7,512	-5.5 %
2024	May	8,835	9,447	6.9 %
2024	June	8,774	9,615	9.6 %
2024	July	11,776	11,104	-5.7 %
2024	August	11,371	10,924	-3.9 %
2024	September	9,506	9,087	-4.4 %
2024	October	6,790	6,976	2.7 %
2024	November	5,737	4,624	-19.4 %
Total		90,240	88,742	-1.7 %



Ullapool - Stornoway

Year	Month	Last Year	This Year	Var %
2023	December	727	651	-10.5 %
2024	January	726	462	-36.4 %
2024	February	871	754	-13.4 %
2024	March	1,032	818	-20.7 %
2024	April	943	753	-20.1 %
2024	May	1,088	777	-28.6 %
2024	June	757	758	0.1 %
2024	July	827	634	-23.3 %
2024	August	854	684	-19.9 %
2024	September	862	822	-4.6 %
2024	October	691	691	0.0 %
2024	November	882	664	-24.7 %
Total		10,260	8,468	-17.5 %

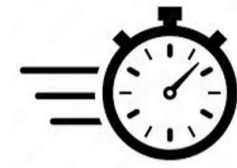


Ullapool - Stornoway

Year	Month	Last Year	This Year	Var %
2023	December	60	109	81.7 %
2024	January	59	71	20.3 %
2024	February	79	98	24.1 %
2024	March	168	226	34.5 %
2024	April	442	507	14.7 %
2024	May	883	1,141	29.2 %
2024	June	872	992	13.8 %
2024	July	863	877	1.6 %
2024	August	978	902	-7.8 %
2024	September	1,072	1,010	-5.8 %
2024	October	323	381	18.0 %
2024	November	157	147	-6.4 %
Total		5,956	6,461	8.5 %



Reliability & Punctuality



Reliability

Route		Ullapool - Stornoway	
Year	Month	Contractual	Actual
2023	December	100.0%	89.0%
2024	January	100.0%	79.1%
	February	100.0%	93.7%
	March	100.0%	92.9%
	April	100.0%	95.3%
	May	100.0%	100.0%
	June	100.0%	100.0%
	July	100.0%	100.0%
	August	100.0%	98.9%
	September	100.0%	97.7%
	October	100.0%	89.5%
	November	92.2%	81.1%



Punctuality

Route		Ullapool - Stornoway	
Year	Month	Contractual	Actual
2023	December	98.6%	93.5%
2024	January	100.0%	96.1%
	February	98.6%	93.2%
	March	96.2%	88.5%
	April	98.8%	89.0%
	May	98.9%	90.4%
	June	100.0%	91.8%
	July	98.9%	89.9%
	August	95.4%	71.4%
	September	98.8%	77.2%
	October	96.5%	74.9%
	November	94.5%	71.9%

Summary of Scheduled, Operated, Cancelled & Diverted Sailings

by Route & Leg

Year	Month	Route	Leg	Operated Sailings	Scheduled Sailings	Additional Sailings	Cancelled Sailings	Diverted Sailings
2024	November	Ullapool - Stornoway	Stornoway-Ullapool	73	90	0	17	0
2024	November	Ullapool - Stornoway	Ullapool-Stornoway	73	90	0	17	0
Total				146	180	0	34	0

Summary of Cancellations, Lateness & Relief Events

by Route & Leg

Year	Month	Route	Leg	Cancelled Sailings	Cancelled (Relief)	Cancelled (No Relief)	On Time	Level 1 Late	Level 1 (Relief)	Level 1 (No Relief)	Level 2 Late	Level 2 (Relief)	Level 2 (No Relief)
2024	November	Ullapool - Stornoway	Stornoway-Ullapool	17	10	7	52	13	13	0	8	5	3
2024	November	Ullapool - Stornoway	Ullapool-Stornoway	17	10	7	53	7	6	1	13	9	4
Total				34	20	14	105	20	19	1	21	14	7