



Kennacraig - Islay/C'say/Oban

| Year | Month     | Operated    | Additional | Diverted | Cancelled | Cancelled after relief | Actual Reliability % | Scheduled Sailings | On Time | Level 1 Lateness | Level 1 after relief | Level 2 Lateness | Level 2 after relief | Actual Punctuality % |
|------|-----------|-------------|------------|----------|-----------|------------------------|----------------------|--------------------|---------|------------------|----------------------|------------------|----------------------|----------------------|
| 2024 | May       | 34          | 3          | 5        | 19        | 7                      | 62.0%                | 50                 | 17      | 0                | 0                    | 14               | 0                    | 54.8%                |
| 2024 | June      | 33          | 5          | 9        | 21        | 0                      | 57.1%                | 49                 | 19      | 1                | 0                    | 8                | 1                    | 67.9%                |
| 2024 | July      | 25          | 3          | 9        | 16        | 0                      | 57.9%                | 38                 | 16      | 2                | 0                    | 4                | 0                    | 72.7%                |
| 2024 | August    | 32          | 0          | 4        | 17        | 5                      | 65.3%                | 49                 | 28      | 0                | 0                    | 4                | 0                    | 87.5%                |
| 2024 | September | 29          | 0          | 4        | 15        | 0                      | 65.9%                | 44                 | 24      | 1                | 0                    | 4                | 0                    | 82.8%                |
| 2024 | October   | 17          | 0          | 3        | 15        | 0                      | 53.1%                | 32                 | 12      | 2                | 0                    | 3                | 0                    | 70.6%                |
| 2024 | November  | 16          | 0          | 0        | 4         | 0                      | 80.0%                | 20                 | 12      | 2                | 0                    | 2                | 0                    | 75.0%                |
| 2024 | December  | 10          | 0          | 0        | 6         | 0                      | 62.5%                | 16                 | 7       | 2                | 0                    | 1                | 0                    | 70.0%                |
| 2025 | January   | 12          | 0          | 0        | 4         | 0                      | 75.0%                | 16                 | 6       | 4                | 0                    | 2                | 0                    | 50.0%                |
| 2025 | February  | 12          | 0          | 0        | 4         | 0                      | 75.0%                | 16                 | 6       | 3                | 0                    | 3                | 0                    | 50.0%                |
| 2025 | March     | 16          | 1          | 0        | 1         | 0                      | 93.8%                | 16                 | 7       | 2                | 0                    | 6                | 2                    | 46.7%                |
| 2025 | April     | 30          | 3          | 0        | 0         | 0                      | 100.0%               | 27                 | 27      | 0                | 0                    | 0                | 0                    | 100.0%               |
| 2025 | May       | Reliability |            |          |           |                        |                      | Punctuality        |         |                  |                      |                  |                      |                      |

Explanations of the terminology and criteria used can be obtained at <https://corporate.calmac.co.uk/en-gb/about-us/performance-reports/information-on-performance-monitoring/>