Lewis Sep-2025

# Monthly Performance Pack Carrying Trends



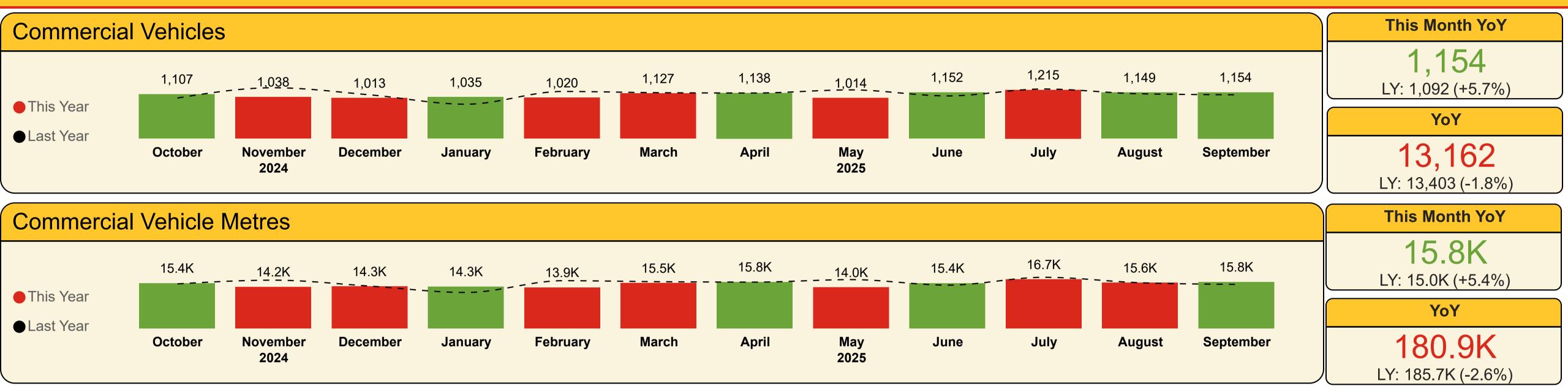


Lewis Sep-2025

# Monthly Performance Pack Carrying Trends



## **Shipped Traffic**



# Monthly Performance Pack **Carrying Trends**



### Contractual Carrying Groups





29,247 LY: 29,350 (-0.4%) YoY

296,680 LY: 293,241 (+1.2%)



#### **This Month YoY**

10,899 LY: 10,913 (-0.1%)

Year Month



106,534

Last Year This Year Variance %

LY: 103,840 (+2.6%)



#### **This Month YoY**

906.50 LY: 859.10 (+5.5%) YoY

5.23K

LY: 4.71K (+11%)



#### **This Month YoY**

15.82K

LY: 15.01K (+5.4%)

180.90K LY: 185.67K (-2.6%)

YoY

#### Passengers

Year	MonthName	Last Year	This Year	Variance %
2024	October	21,387	22,724	6.3 %
2024	November	15,957	13,259	-16.9 %
2024	December	15,138	13,703	-9.5 %
2025	January	9,334	10,088	8.1 %
2025	February	13,798	12,494	-9.5 %
2025	March	17,815	17,316	-2.8 %
2025	April	24,223	29,148	20.3 %
2025	May	31,327	32,136	2.6 %
2025	June	31,768	32,265	1.6 %
2025	July	43,230	43,715	1.1 %
2025	August	39,914	40,585	1.7 %
2025	September	29,350	29,247	-0.4 %
Total		293,241	296,680	1.2 %

#### Cars

Total		103,840	106,534	2.6 %
2025	September	10,913	10,899	-0.1 %
2025	August	12,413	13,025	4.9 %
2025	July	12,269	13,400	9.2 %
2025	June	11,119	11,780	5.9 %
2025	May	11,026	11,949	8.4 %
2025	April	8,659	10,278	18.7 %
2025	March	7,003	6,849	-2.2 %
2025	February	5,554	5,091	-8.3 %
2025	January	3,888	4,244	9.2 %
2024	December	6,235	5,457	-12.5 %
2024	November	6,830	5,506	-19.4 %
2024	October	7,931	8,056	1.6 %

#### **Coach Metres**

Year	Month	Last Year	This Year	Variance %
2024	October	367.9	478.6	30.1 %
2024	November	41.1	39.4	-4.1 %
2024	December	33.0	53.9	63.3 %
2025	January	7.0	14.0	100.0 %
2025	February	31.9	43.0	34.8 %
2025	March	45.5	119.2	162.0 %
2025	April	372.3	512.1	37.6 %
2025	May	752.9	860.3	14.3 %
2025	June	683.1	832.3	21.8 %
2025	July	703.0	612.7	-12.8 %
2025	August	809.7	753.2	-7.0 %
2025	September	859.1	906.5	5.5 %
Total		4,706.5	5,225.2	11.0 %

### Commercial Vehicle Metres

Year	Month	Last Year	This Year	Variance %
2024	October	15,183.0	15,399.0	1.4 %
2024	November	16,444.0	14,164.7	-13.9 %
2024	December	14,417.0	14,312.2	-0.7 %
2025	January	12,246.7	14,279.8	16.6 %
2025	February	16,266.7	13,927.5	-14.4 %
2025	March	15,925.2	15,489.4	-2.7 %
2025	April	15,790.9	15,805.4	0.1 %
2025	May	16,635.6	14,028.8	-15.7 %
2025	June	14,756.2	15,390.8	4.3 %
2025	July	17,428.1	16,712.4	-4.1 %
2025	August	15,568.2	15,561.9	-0.0 %
2025	September	15,009.9	15,824.0	5.4 %
Total		185,671.4	180,896.0	-2.6 %

# Monthly Performance Pack Carrying Trends

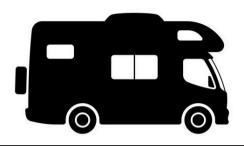


### Scanned tickets









## Ullapool - Stornoway

	•			
Year	Month	Last Year	This Year	Var %
2024	October	6,657	6,850	2.9 %
2024	November	5,691	4,583	-19.5 %
2024	December	5,446	4,605	-15.4 %
2025	January	3,294	3,472	5.4 %
2025	February	4,584	4,089	-10.8 %
2025	March	5,914	5,577	-5.7 %
2025	April	7,281	8,496	16.7 %
2025	May	8,908	9,434	5.9 %
2025	June	9,154	9,412	2.8 %
2025	July	10,472	11,271	7.6 %
2025	August	10,355	10,707	3.4 %
2025	September	8,715	8,695	-0.2 %
Total		86,471	87,191	0.8 %

## Ullapool - Stornoway

Year	Month	Last Year	This Year	Var %
2024	October	691	692	0.1 %
2024	November	882	665	-24.6 %
2024	December	651	614	-5.7 %
2025	January	462	654	41.6 %
2025	February	753	759	0.8 %
2025	March	818	985	20.4 %
2025	April	753	1,007	33.7 %
2025	May	777	975	25.5 %
2025	June	758	975	28.6 %
2025	July	634	947	49.4 %
2025	August	684	953	39.3 %
2025	September	822	997	21.3 %
Total		8,685	10,223	17.7 %

## Ullapool - Stornoway

Year	Month	Last Year	This Year	Var %
2024	October	October 323		18.0 %
2024	November	157	147	-6.4 %
2024	December	109	84	-22.9 %
2025	January	71	73	2.8 %
2025	February	98	95	-3.1 %
2025	March	226 237		4.9 %
2025	April	507	625	23.3 %
2025	May	1,141	1,349	18.2 %
2025	June	992	1,110	11.9 %
2025	July	877	962	9.7 %
2025	August	902	1,160	28.6 %
2025	September	1,010	1,038	2.8 %
Total		6,413	7,261	13.2 %

# Monthly Performance Pack Carrying Trends



## Reliability & Punctuality







#### Reliability

Route	Ullapool - S	tornoway
Month	Contractual	Actual
Oct-24	100.0%	89.5%
Nov-24	92.2%	81.1%
Dec-24	100.0%	82.1%
Jan-25	100.0%	85.3%
Feb-25	100.0%	88.8%
Mar-25	100.0%	89.3%
Apr-25	98.8%	98.8%
May-25	100.0%	100.0%
Jun-25	100.0%	98.8%
Jul-25	100.0%	100.0%
Aug-25	100.0%	97.7%
Sep-25	100.0%	95.3%

#### Punctuality

Route	Ullapool - S	tornoway
Month	Contractual	Actual
Oct-24	96.5%	74.9%
Nov-24	94.5%	71.9%
Dec-24	96.9%	91.4%
Jan-25	100.0%	97.8%
Feb-25	100.0%	97.0%
Mar-25	99.3%	90.7%
Apr-25	99.4%	94.1%
May-25	98.9%	91.0%
Jun-25	100.0%	86.4%
Jul-25	100.0%	85.4%
Aug-25	97.7%	69.8%
Sep-25	97.0%	66.5%

#### Summary of Scheduled, Operated, Cancelled & Diverted Sailings by Route & Leg

Year	Month	Route	Leg	Operated Sailings	Scheduled Sailings	Additional Sailings	Cancelled Sailings	Diverted Sailings
2025	Septembe r	Ullapool - Stornoway	Stornoway-Ullapool	82	86	0	4	0
2025	Septembe	Ullapool - Stornoway	Ullapool-Stornoway	82	86	0	4	0
Total				164	172	0	8	0

# Summary of Cancellations, Lateness & Relief Events

#### by Route & Leg

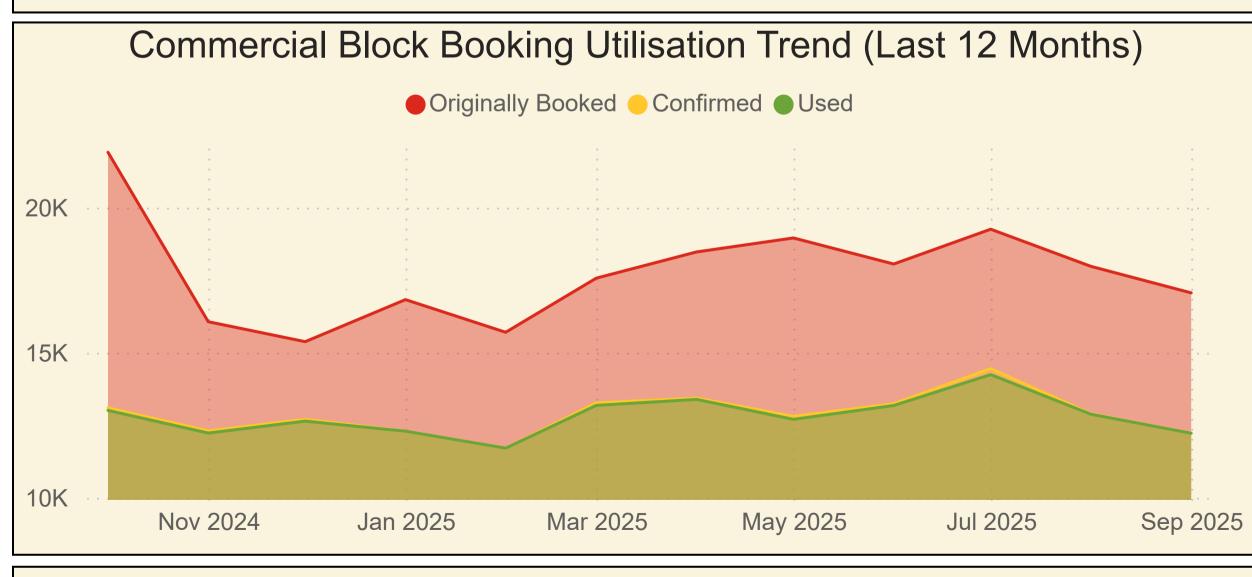
Year Month	Route	Leg	Cancelled Sailings	Cancelled (Relief)	Cancelled (No Relief)	On Time	Level 1 Late	Level 1 (Relief)	Level 1 (No Relief)	Level 2 Late	Level 2 (Relief)	Level 2 (No Relief)
2025 September	Ullapool - Stornoway	Stornoway-Ullapool	4	4	0	56	14	13	1	12	12	0
2025 September	Ullapool - Stornoway	Ullapool-Stornoway	4	4	0	53	15	12	3	14	13	1
Total			8	8	0	109	29	25	4	26	25	1

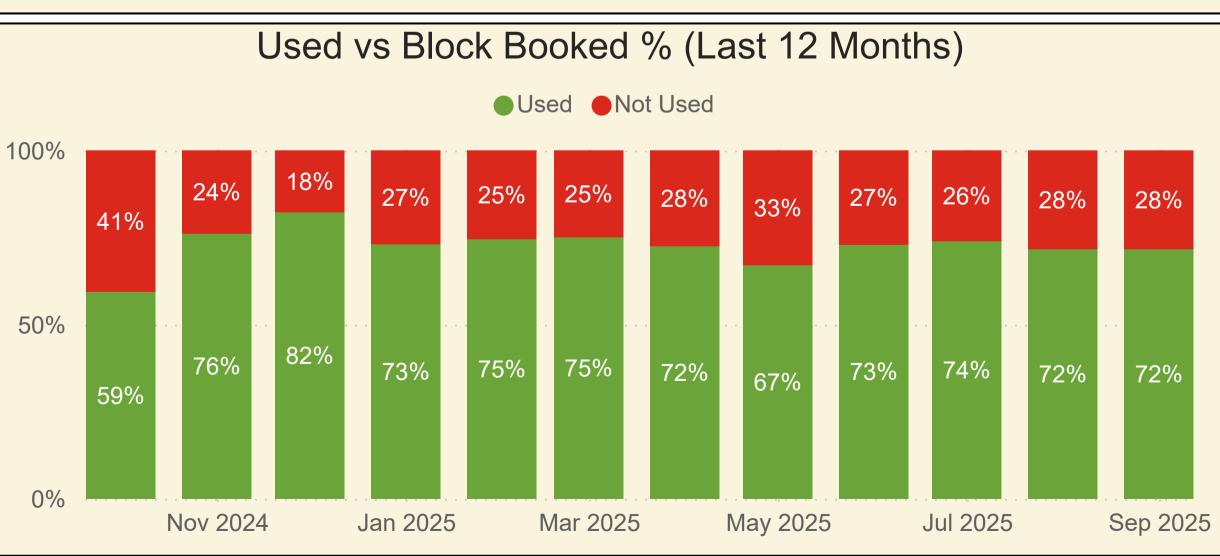
# Commercial Block Booking Utilisation



#### Block Booked vs Utilised

Route Name	Month Year	Originally Booked	Booked 24hrs Prior	Confirmed	No Show	Used	Confirmed vs Block Booked	Used vs Confirmed	Used vs Block Booked
Ullapool - Stornoway	Oct-2024	21,905	15,310	13,097	88	13,009	60%	99%	59%
Ullapool - Stornoway	Nov-2024	16,066	13,801	12,305	77	12,228	77%	99%	76%
Ullapool - Stornoway	Dec-2024	15,378	13,857	12,702	62	12,640	83%	100%	82%
Ullapool - Stornoway	Jan-2025	16,827	14,771	12,292	0	12,292	73%	100%	73%
Ullapool - Stornoway	Feb-2025	15,702	13,703	11,709	0	11,709	75%	100%	75%
Ullapool - Stornoway	Mar-2025	17,566	15,696	13,269	87	13,182	76%	99%	75%
Ullapool - Stornoway	Apr-2025	18,470	16,143	13,435	46	13,389	73%	100%	72%
Ullapool - Stornoway	May-2025	18,952	15,552	12,805	103	12,702	68%	99%	67%
Ullapool - Stornoway	Jun-2025	18,054	15,457	13,240	62	13,178	73%	100%	73%
Ullapool - Stornoway	Jul-2025	19,254	16,888	14,451	208	14,243	75%	99%	74%
Ullapool - Stornoway	Aug-2025	17,973	15,231	12,894	17	12,878	72%	100%	72%
Ullapool - Stornoway	Sep-2025	17,060	14,559	12,222	0	12,222	72%	100%	72%
Total		213,207	180,969	154,419	749	153,670	72%	100%	72%





**Note:** This report shows block bookings made by block booking customers for any commercial vehicle over 6 metres in length or any LGV that consumes High Lane Metreage. It does not include any bookings on sailings that were cancelled by CalMac. High Lane Metreage refers to deck meterage for high vehicles such as Commercials or LGVs.