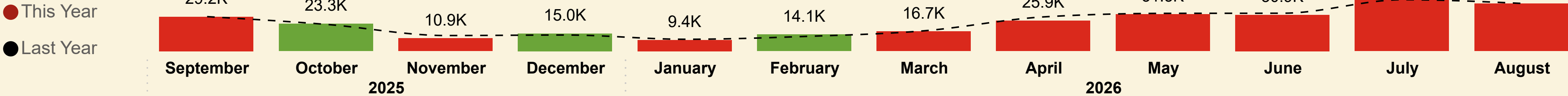


Shipped Traffic

Passengers



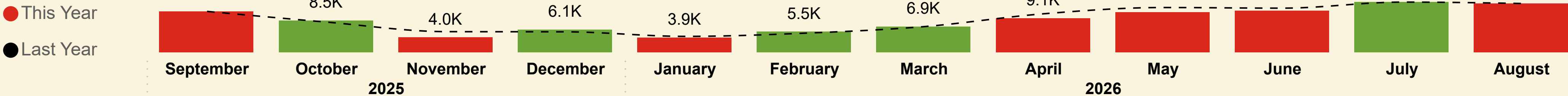
This Month YoY

40,499
LY: 40,585 (-0.21%)

YoY

290,944
LY: 296,783 (-2%)

Cars



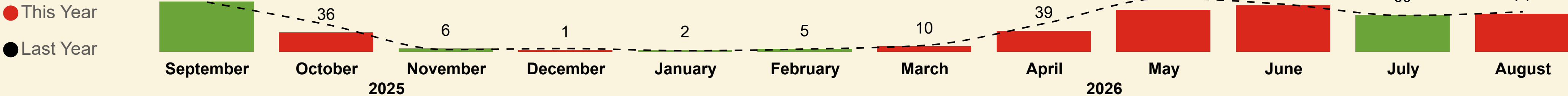
This Month YoY

12,981
LY: 13,025 (-0.34%)

YoY

102,927
LY: 106,548 (-3.4%)

Coaches



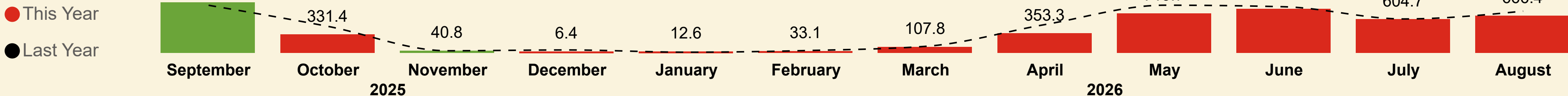
This Month YoY

71
LY: 75 (-5.33%)

YoY

498
LY: 558 (-10.8%)

Coach Metres



This Month YoY

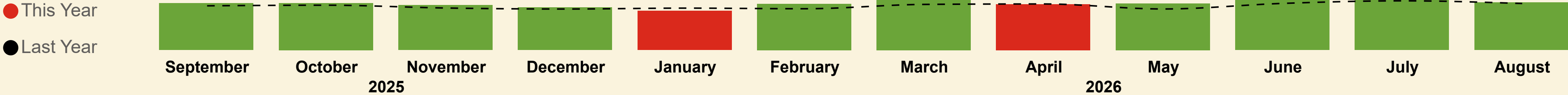
666.4
LY: 753.2 (-11.5%)

YoY

4.6K
LY: 5.2K (-11.8%)

Shipped Traffic

Commercial Vehicles



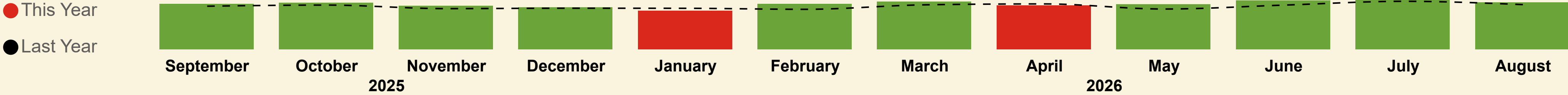
This Month YoY

1,177
LY: 1,149 (+2.4%)

YoY

13,775
LY: 13,100 (+5.2%)

Commercial Vehicle Metres



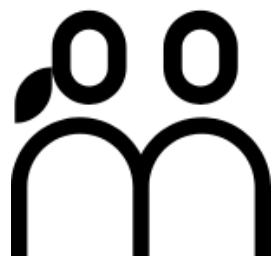
This Month YoY

16.3K
LY: 15.6K (+5%)

YoY

189.5K
LY: 180.1K (+5.2%)

Contractual Carrying Groups



This Month 40,499	This Year 290,944
Last Year 40,585 Variance -0.2%	Last Year 296,783 Variance -2.0%

Passengers

Month	Last Year	This Year	Variance
Sep-25	29,350	29,247	-0.4%
Oct-25	22,724	23,293	2.5%
Nov-25	13,259	10,946	-17.4%
Dec-25	13,703	14,981	9.3%
Jan-26	10,088	9,430	-6.5%
Feb-26	12,494	14,118	13.0%
Mar-26	17,316	16,721	-3.4%
Apr-26	29,148	25,904	-11.1%
May-26	32,136	31,324	-2.5%
Jun-26	32,265	30,866	-4.3%
Jul-26	43,715	43,615	-0.2%
Aug-26	40,585	40,499	-0.2%
Total	296,783	290,944	-2.0%



This Month 12,981	This Year 102,927
Last Year 13,025 Variance -0.3%	Last Year 106,548 Variance -3.4%

Cars

Month	Last Year	This Year	Variance
Sep-25	10,913	10,899	-0.1%
Oct-25	8,056	8,453	4.9%
Nov-25	5,506	3,987	-27.6%
Dec-25	5,457	6,075	11.3%
Jan-26	4,244	3,894	-8.2%
Feb-26	5,091	5,483	7.7%
Mar-26	6,849	6,873	0.4%
Apr-26	10,278	9,111	-11.4%
May-26	11,949	10,701	-10.4%
Jun-26	11,780	11,069	-6.0%
Jul-26	13,400	13,401	0.0%
Aug-26	13,025	12,981	-0.3%
Total	106,548	102,927	-3.4%



This Month 666	This Year 4,566
Last Year 753 Variance -11.5%	Last Year 5,178 Variance -11.8%

Coach Metres

Month	Last Year	This Year	Variance
Sep-25	859	907	5.5%
Oct-25	479	331	-30.8%
Nov-25	39	41	3.6%
Dec-25	54	6	-88.1%
Jan-26	14	13	-10.0%
Feb-26	43	33	-23.0%
Mar-26	119	108	-9.6%
Apr-26	512	353	-31.0%
May-26	860	714	-17.0%
Jun-26	832	790	-5.1%
Jul-26	613	605	-1.3%
Aug-26	753	666	-11.5%
Total	5,178	4,566	-11.8%



This Month 16,343	This Year 189,504
Last Year 15,562 Variance 5.0%	Last Year 180,082 Variance 5.2%

Commercial Vehicle Metres

Month	Last Year	This Year	Variance
Sep-25	15,010	15,824	5.4%
Oct-25	15,399	16,192	5.2%
Nov-25	14,165	15,153	7.0%
Dec-25	14,312	14,635	2.3%
Jan-26	14,280	13,412	-6.1%
Feb-26	13,928	15,797	13.4%
Mar-26	15,489	16,575	7.0%
Apr-26	15,805	15,334	-3.0%
May-26	14,029	15,718	12.0%
Jun-26	15,391	16,992	10.4%
Jul-26	16,712	17,531	4.9%
Aug-26	15,562	16,343	5.0%
Total	180,082	189,504	5.2%



Scanned Tickets



Ullapool - Stornoway

Year	Month	Last Year	This Year	Var %
2025	September	8,715	8,695	2.0%
2025	October	6,850	7,009	5.0%
2025	November	4,583	3,269	-27.1%
2025	December	4,605	5,015	13.3%
2026	January	3,472	3,088	-8.7%
2026	February	4,089	4,358	9.3%
2026	March	5,577	5,513	-0.8%
2026	April	8,496	7,475	-10.9%
2026	May	9,434	8,334	-10.7%
2026	June	9,412	8,711	-4.9%
2026	July	11,271	11,067	-0.1%
2026	August	10,707	10,615	0.1%
Total		87,211	83,149	-2.9%



Ullapool - Stornoway

Year	Month	Last Year	This Year	Var
2025	September	822	997	21.3%
2025	October	692	938	35.5%
2025	November	665	567	-14.7%
2025	December	614	845	37.6%
2026	January	654	655	0.2%
2026	February	759	927	22.1%
2026	March	985	1,021	3.7%
2026	April	1,007	903	-10.3%
2026	May	975	1,027	5.3%
2026	June	975	1,128	15.7%
2026	July	947	1,085	14.6%
2026	August	953	1,154	21.1%
Total		10,048	11,247	11.9%



Ullapool - Stornoway

Year	Month	Last Year	This Year	Var
2025	September	1,010	1,038	2.8%
2025	October	381	384	0.8%
2025	November	147	88	-40.1%
2025	December	84	139	65.5%
2026	January	73	82	12.3%
2026	February	95	107	12.6%
2026	March	237	215	-9.3%
2026	April	625	632	1.1%
2026	May	1,349	1,151	-14.7%
2026	June	1,110	1,082	-2.5%
2026	July	962	1,055	9.7%
2026	August	1,160	1,094	-5.7%
Total		7,233	7,067	-2.3%



Ullapool - Stornoway

Year	Month	Last Year	This Year	Var
2025	September	26	41	57.7%
2025	October	7	11	57.1%
2025	November	3	1	-66.7%
2025	December	1	6	500.0%
2026	January	0	1	0.0%
2026	February	3	7	133.3%
2026	March	5	3	-40.0%
2026	April	18	22	22.2%
2026	May	58	51	-12.1%
2026	June	51	58	13.7%
2026	July	61	36	-41.0%
2026	August	51	32	-37.3%
Total		284	269	-5.3%



Scanned Tickets



Ullapool - Stornoway

Year	Month	Last Year	This Year	Var
2025	September	105	120	14.3%
2025	October	107	100	-6.5%
2025	November	68	54	-20.6%
2025	December	62	75	21.0%
2026	January	57	59	3.5%
2026	February	72	82	13.9%
2026	March	81	81	0.0%
2026	April	96	96	0.0%
2026	May	117	91	-22.2%
2026	June	97	84	-13.4%
2026	July	129	112	-13.2%
2026	August	113	91	-19.5%
Total		1,104	1,045	-5.3%



Ullapool - Stornoway

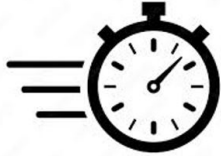
Year	Month	Last Year	This Year	Var
2025	September	154	158	2.6%
2025	October	38	50	31.6%
2025	November	28	10	-64.3%
2025	December	4	8	100.0%
2026	January	4	4	0.0%
2026	February	11	7	-36.4%
2026	March	57	27	-52.6%
2026	April	80	69	-13.8%
2026	May	338	311	-8.0%
2026	June	343	379	10.5%
2026	July	279	203	-27.2%
2026	August	224	234	4.5%
Total		1,560	1,460	-6.4%



Ullapool - Stornoway

Year	Month	Last Year	This Year	Var
2025	September	353	325	-7.9%
2025	October	66	90	36.4%
2025	November	14	18	28.6%
2025	December	11	9	-18.2%
2026	January	19	1	-94.7%
2026	February	10	6	-40.0%
2026	March	23	17	-26.1%
2026	April	169	109	-35.5%
2026	May	559	539	-3.6%
2026	June	482	474	-1.7%
2026	July	615	585	-4.9%
2026	August	527	458	-13.1%
Total		2,848	2,631	-7.6%

Reliability & Punctuality



Reliability

Month	Ullapool - Stornoway
Sep-25	95.3%
Oct-25	84.0%
Nov-25	80.7%
Dec-25	91.2%
Jan-26	79.6%
Feb-26	98.7%
Mar-26	90.5%
Apr-26	89.5%
May-26	100.0%
Jun-26	100.0%
Jul-26	100.0%
Aug-26	100.0%



Punctuality

Month	Ullapool - Stornoway
Sep-25	66.5%
Oct-25	75.2%
Nov-25	85.4%
Dec-25	95.9%
Jan-26	93.0%
Feb-26	96.7%
Mar-26	98.7%
Apr-26	80.5%
May-26	87.5%
Jun-26	92.4%
Jul-26	86.5%
Aug-26	90.9%

Summary of Scheduled, Operated, Cancelled & Diverted Sailings

Year	Month	Route	Operated Sailings	Diverted Sailings	Additional Sailings	Cancelled Sailings	Actual Reliability %	Scheduled Sailings	On Time	Late	Actual Punctuality %
2025	September	Ullapool - Stornoway	164	0	0	8	95.35%	172	109	55	66.46%
2025	October	Ullapool - Stornoway	157	0	0	30	83.96%	187	118	39	75.16%
2025	November	Ullapool - Stornoway	132	0	2	31	80.75%	161	111	19	85.38%
2025	December	Ullapool - Stornoway	145	0	0	14	91.19%	159	139	6	95.86%
2026	January	Ullapool - Stornoway	130	0	1	33	79.63%	162	120	9	93.02%
2026	February	Ullapool - Stornoway	150	0	0	2	98.68%	152	145	5	96.67%
2026	March	Ullapool - Stornoway	153	0	0	16	90.53%	169	151	2	98.69%
2026	April	Ullapool - Stornoway	162	0	8	18	89.53%	172	124	30	80.52%
2026	May	Ullapool - Stornoway	182	0	6	0	100.00%	176	154	22	87.50%
2026	June	Ullapool - Stornoway	176	0	4	0	100.00%	172	159	13	92.44%
2026	July	Ullapool - Stornoway	187	0	9	0	100.00%	178	154	24	86.52%
2026	August	Ullapool - Stornoway	176	0	0	0	100.00%	176	160	16	90.91%
Total			1,914	0	30	152	92.53%	2,036	1,644	240	87.26%

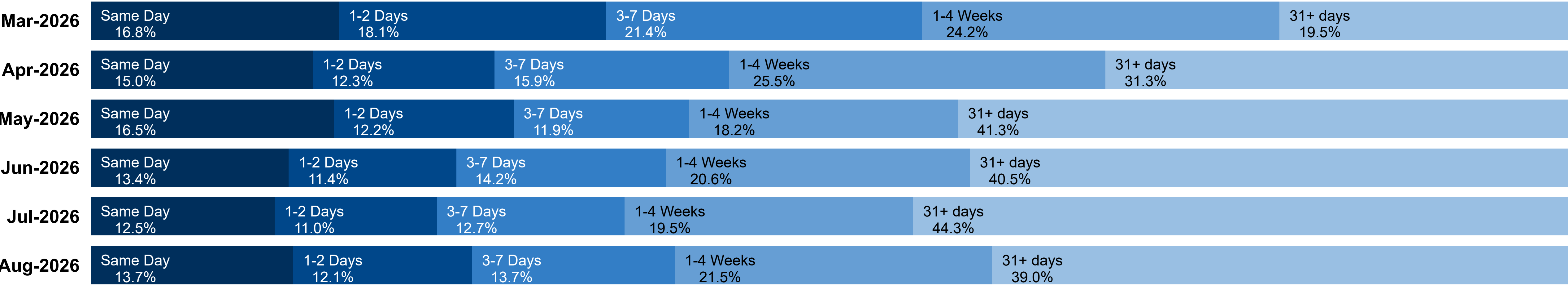
Monthly Performance Pack

Booking Lead Time by Month of Travel

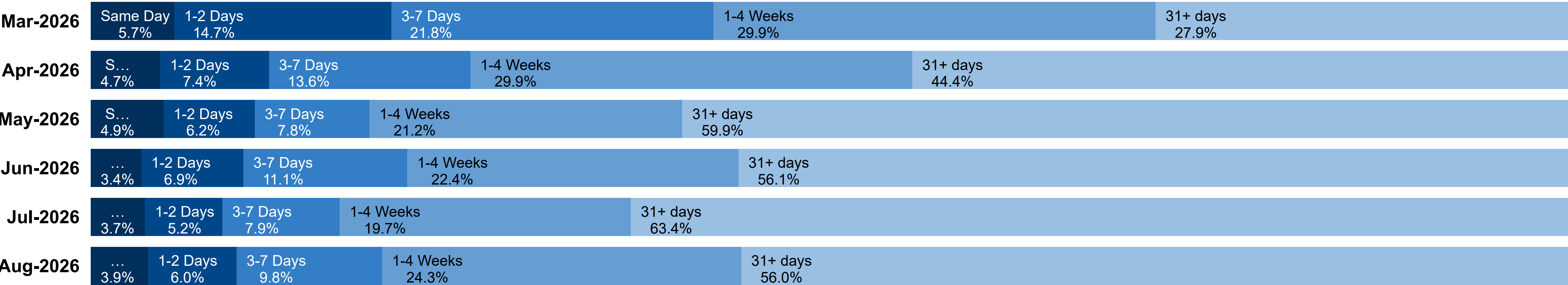


This visual shows how far in advance customers book their travel, grouped by the month in which they actually travel.

All Bookings



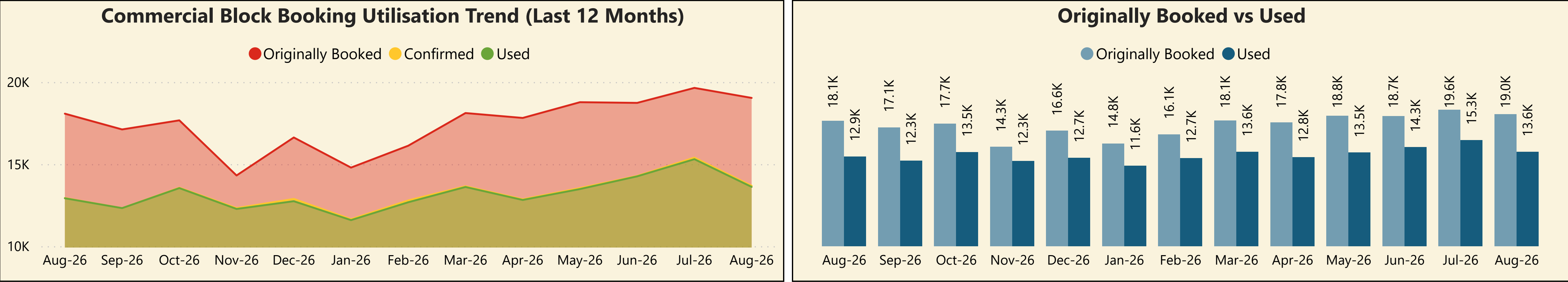
Bookings with Vehicles





Block Booked vs Utilised

Route Name	Month Year	Originally Booked	Booked 24hrs Prior	Confirmed	No Show	Used	Confirmed vs Block Booked	Used vs Confirmed	Used vs Block Booked
Ullapool - Stornoway	Aug-2025	18,072	15,255	12,936	17	12,920	72%	100%	71%
Ullapool - Stornoway	Sep-2025	17,111	14,599	12,319	0	12,319	72%	100%	72%
Ullapool - Stornoway	Oct-2025	17,665	15,334	13,561	23	13,539	77%	100%	77%
Ullapool - Stornoway	Nov-2025	14,308	13,012	12,320	51	12,269	86%	100%	86%
Ullapool - Stornoway	Dec-2025	16,622	13,912	12,878	137	12,741	77%	99%	77%
Ullapool - Stornoway	Jan-2026	14,788	12,935	11,643	54	11,589	79%	100%	78%
Ullapool - Stornoway	Feb-2026	16,120	14,119	12,787	110	12,677	79%	99%	79%
Ullapool - Stornoway	Mar-2026	18,110	15,617	13,650	44	13,606	75%	100%	75%
Ullapool - Stornoway	Apr-2026	17,811	14,934	12,856	40	12,816	72%	100%	72%
Ullapool - Stornoway	May-2026	18,771	16,077	13,537	57	13,480	72%	100%	72%
Ullapool - Stornoway	Jun-2026	18,728	16,427	14,279	24	14,255	76%	100%	76%
Ullapool - Stornoway	Jul-2026	19,641	17,685	15,395	96	15,299	78%	99%	78%
Ullapool - Stornoway	Aug-2026	19,031	16,065	13,680	69	13,612	72%	99%	72%
Total		226,778	195,971	171,839	719	171,121	76%	100%	75%



Note: This report shows block bookings made by block booking customers for any commercial vehicle over 6 metres in length or any LGV that consumes High Lane Metreage. It does not include any bookings on sailings that were cancelled by CalMac. High Lane Metreage refers to deck meterage for high vehicles such as Commercials or LGVs.